

A SYSTEMATIC APPROACH FOR

PRODUCTIVITY MEASUREMENT, EVALUATION AND IMPROVEMENT

by

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A SYSTEMATIC APPROACH FOR PRODUCTIVITY MEASUREMENT, EVALUATION AND IMPROVEMENT

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ABSTRACT

Organizational systems performance measurement is a critical component in the general management process. Being one of the performance measures, productivity has an increasing popularity nowadays.

Usage of the term "productivity" should be based on an analytical framework including methodologies and techniques of measurement.

This thesis covers a systematic approach for productivity measurement, evaluation and improvement. A productivity improvement procedure is suggested. The procedure includes a methodology for productivity measurement which is tested on an existing company. Furthermore, ways of specifying dominant factors of productivity and potential factors of productivity improvement were investigated analytically.

Performans ölçümü, organizasyonel sistemlerin genel yönetim sürecinde önemli bir yer tutar. Günümüzde, "üretkenlik" giderek yaygınlaşan bir başarı ölçütü durumuna gelmiştir. Ancak, bu terimin kullanımı, ölçüm yöntem ve tekniklerinin tanımlanmış olduğu bir bilimsel temele dayandırılmalıdır.

Bu çalışma: üretkenlik ölçüm, değerlendirme ve geliştirme faaliyetlerine sistemsel bir yaklaşımı içermektedir. Bu yaklaşım bağlamında, bir üretkenlik geliştirme yöntemi önerilmiş, beraberinde oluşturulan üretkenlik ölçümüne yönelik metod ise bir üretim sirketinde uygulanmıştır. Ayrıca, üretkenliği belirleyen ve arttırılması açısından önem taşıyan faktörlerin saptanma yöntemleri analitik olarak irdelenmiştir.

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I. INTRODUCTION

Usage of the term "productivity", by almost every discipline and profession to promote and market their solutions to the organizational problems, has an increasing trend nowadays. Due to the competition aroused from the implementation of export oriented new monetary policies: "productivity appears to be a term and concept capturing the attention of managers in all types of organizations and at all levels within those organizations". (1)× However, it is still a confused and misused term. Construction of a conceptual framework, including disciplined definitions of related terms and systematic descriptions of related concepts is necessary. Improvement starts with measurement, evaluation and control, which necessitates a sound analyticol framework (including methodologies and techniques of measurement, evaluation and control) based on the above mentioned conceptual framework.

"Organizational systems performance measurement" can be thought as a component in the general management process. Depending upon the definition of boundaries, an organizational system can be, a nation, a region, an industry, a firm, a division, a work group or even an

⁽x) Numbers enclosed in brackets refer to the references at the end

individual. By specifying the boundaires we define our "unit of analysis". This allows us to accurately define inputs, transformations, outputs and outcomes from the system. "Once we define major outputs and inputs we can begin to develop measures, ratios and indexes with which to monitor" (2) performance indicators of the organizational system.

We can measure the performance of an organizational system for strategic purposes, for tactical purposes, for planning purposes or for other managerial purposes. Although measurement purposes are common, evaluation criteria change in accordance with the position and the responsibilities of the decision maker in the organizational system. For example, let us take a firm as our unit of analysis. Investors, long range and short range lenders are concerned with strictly financial measures. Classical managerial control ratios, derived on the income statement and the balance sheet are their evaluative criteria. However the operating manager of the firm is concerned with the performance criteria and measures related to the whole conversion process of financial inflow to financial outflow. He has to differentiate between short-term and long-term determinats of aggregate performance and specify internally controlled and externally imposed adjustments. Furthermore he is interested in the extension of the integrated structure of performance criteria to lower levels of the organizational system.

In general, we can classify the measures of organizational system performance in seven distinct but not mutually exclusive categories: effectiveness, efficiency, productivity, quality, profitability, quality of worklife, innovation. Obviously, managers will weigh the measures differently, partly because of their different subjective judgements and partly because of the different organizational characteristics.

Performance measurement system, is a decision support system monitoring the organizational system performance by the indicators of the above mentioned performance measures.

1.1. Basic Concepts and Definitions

Effectiveness is a measure of accoplishment of managerial objectives, i.e. producing the "right things" (quality and quantity) on time. Efficiency is a measure of standardization in consumption of resources, i.e the ratio of expected resource consumption over actual resource consumption. Then,

Productivity **\(\sigma\)** Effectiveness x Efficiency

Production is a transformation process of inputs to outputs while productivity is a measure on the relationship of the two and can be expressed in terms of effectiveness and efficiency measures.

From another point of view: a commonly accepted definition is "Productivity is a relationship (usually a ratio or an index) between quantities of outputs (goods and/or services) produced by a given organizational system and quantities of inputs (resources) utilized by that organizational system to produce those same outputs" (3) That is,

The main problem in quantifying outputs and inputs of an organizational system is the absence of common physical units. This is solved by expressing outputs and inputs by their value in terms of the commonly used monetary unit. However, the decreasing purchasing power of money through time in inflationary economic circumstances leads to extensive usage of various deflators in index calculations. Other problems of productivity analysis which should be pointed out (at

least conceptually) are: dealing with qualitative changes in particular inputs or outputs through time and combining different product (or input) types into meaningful aggregates.

First, there are two major categories of productivity measures: static productivity ratios and dynamic productivity indexes. The ratio of output quantities to input quantities (both referring to the same period of time) is called a static productivity ratio. e.g.

Outputs 1985
Inputs 1985

Dynamic productivity indexes represent ratio of the measurements of two time periods.

For example:

Productivity ratio 1985

Productivity ratio 1984

Furthermore, productivity measures are categorized according to the number of inputs included in the denominator of the productivity equation. If all of the inputs are included, it is called a total factor productivity measure whereas if some of the inputs are included, it is called a multi-factor productivity measure and if only one input is included it is called a partial productivity measure.

All of the outputs are included in total factor, all or some of the outputs are included in multi and partial factor productivity measures.

Total Outputs	Outputs		Output
		and	
Total Inputs	Labor, Capital, Material, Energy		Labor

are good examples of total, multi and partial factor productivity measures respectively.

Increasing the number of input/output factors included in the productivity measures results in meeting the managements need "to understand the linkages between partial effects and combined effects in order to identify causes of improvements as well as the factors limiting their benefits". (4)

Profitability is a measure or set of measures of the relationship between financial resources and uses for these financial resources. (e.g. $\frac{\text{Revenues}}{\text{Costs}}$, Return of Assets, Return on Investments)

Profitability is a function of productivity and price recovery. In other words, a firm can increase profit by productivity improvement and/or by price recovery. Productivity, caused by changes in capacity utilization and/or changes in efficiency is thought as the "controllable" element of profitability. Whereas price recovery,

showing the degree to which input cost changes are passed onto output prices, is "uncontrollable" i.e imposed by the market conditions. The relationship between productivity, price recovery and profitability is depicted by the model in Figure 1.1 (American Productivity Center, 1978)

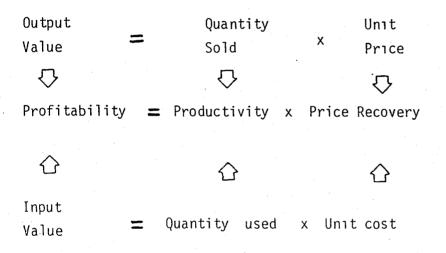


Figure 1.1: Relationship Between Productivity, Price Recovery and Profitability.

Decomposition of profitability into productivity and price recovery components enables the operations manager to analyse sources of profits. It is obvious that, being a firm generating profit from longterm productivity improvements, should always be preferred to being a firm generating profit from short term price recovery, whereas

traditional financial analysis would not observe any difference between these two cases.

1.2. Prevailing Approaches

This study was started with a literature survey of prevailing approaches to productivity. The approaches, methodologies and measurement techniques available in the productivity related topics can be categorized as follows:

1.2.1. Action-Based Programs and Surrogate Approaches

The common characteristic of these approaches is that they try to achieve productivity improvements without productivity measurement, evaluation and control.

Action based programs are involved in determination of productivity improvement projects in a systematic manner. Completion of each project should solve some of the bottleneck productivity problems and should be followed by the start of a new project determined by going through a prepared checklist (5), (6).

"A surrogate productivity measurement approach is one that does not measure productivity directly but measures something that is highly correlated with productivity" (7) It is assumed that measurement, evaluation, control and improvement of surragate factors will result in productivity improvements.

Some references for surrogate approaches are The Common Staffing Study (8), Benefit/Cost Analysis (9), Managing Productivity by Objectives (10) and Productivity Audits and Checklists (11),(12).

1,2.2. Productivity-Cost-Profitability Approach

The "productivity-cost-profitability" (P-C-P) system is developed under the requirement of "a productivity analysis framework which would facilitate tracing the effects of any productivity-improving innovation on each link in the complex network of interacting relationships being managed." (13) Briefly summarized, it integrates three levels of measurement and analysis the network of productivity relationships, the structure of cost relationships and the managerial control ratios.

By using the model of "network of productivity relationships", this approach emphasizes that, a change in any component such as output per man-hour, can be a result of either changes engendered within that component or passive resultant of changes initiated elsewhere in the network.

The analysis must be extended to include the economic effects of productivity improvement innovations in order to enable management to evaluate the net benefits and give effective decisions. "Structure of costs" is superimposed on to the network of productivity relationships to analyse the cost effects. Taking the importance of the rate of profit on investment in to account, the productivity network and structure of costs are integrated with the "managerial control ratios model".

Managerial control ratios model, facilitates tracing interactions among average product prices, total unit costs, capacity utilization, the productivity of fixed investment and the internal allocation of investment between fixed and working capital and partial effects of variations of each of them on the rate of profit on total investment.

P.C.P. model is depicted in Figure 1.2

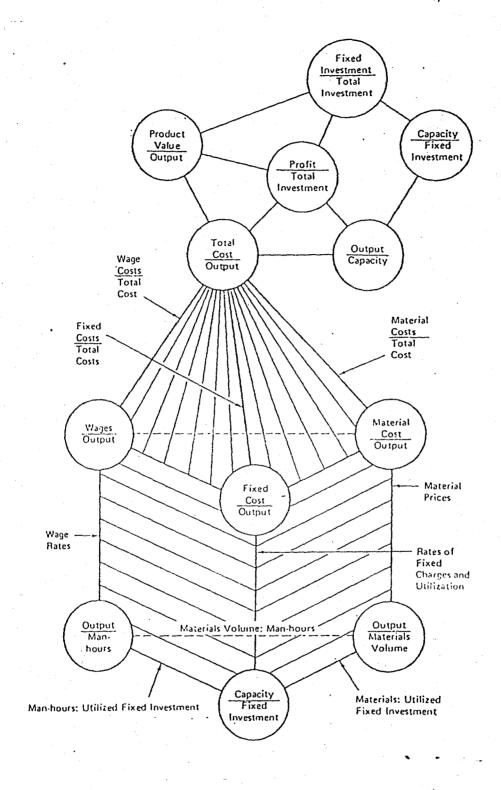


Figure 1.2: Productivity Network, Cost Structure and Managerial Control Ratios (14)

1.2.3. Normotive Productivity Measurement Methodology and Multi Criteria
Performance, Productivity Measurement Technique

This methodology uses structured group processes in the development stage of productivity measures. The implicit assumption is: without support from all levels of management and Labor, productivity improvement can not be achieved. After the generation of a prioritized list of productivity measures by execution of structured group processes such as Nominal Group Technique or Delphi Technique, the "productivity measurement system outline" is constructed by productivity analysts. This is followed by review, discussion, potential revision and approval of the draft by the participants and integration and implementation of the productivity measurement system by the productivity analysts. The final step is continous monitoring of the measurement system and feedback to the participants in hopes of identifying productivity improvement opportunities. For further reference Sink (15) is recommended.

Multi Criteria Performance, Productivity Measurement Technique suggests that, the productivity measures generated by the usage of structured group processes should be aggregated according to the subjective preferences of the operations manager.

Productivity can be defined as "the ratio of performance toward organizational objectives to the totality of input parameters" (16).

The problem is the multi-dimensional goal structure of organizations which is solved by the usage of multi-attribute utility theory (17) to combine performance measures related to each organizational objective in a single aggregate measure.

"This number then represents the perceived value of efforts resulting in performance toward the perceived objectives"(18)

1.2.4. Factorial Productivity Measurement Models

As mentioned in section 1.1 these models are called, partial factor, multi factor or total factor productivity measurement models according to the number of input factors included in the productivity measure.

Partial factor productivity measurement models, including only one of the input factors in the productivity measure are the most primitive of all. Common examples are output per man-hour, value added per man-hour, output per unit material etc.

The main defect of these models is that, they ignore the interaction between partial measures of various inputs which can easily lead to erronious results.

As a typical example, consider a firm increasing outputs by optimizing machine utilization: using output per man-hour as the

only measure, the analyst will observe an increase in productivity, while labor productivity is actually unchanged.

Both multi-factor and total factor productivity measurement models are based on blending the inputs of an organizational system together and comparing the resulting aggregate input with the total output of the same system. The major difference between these approaches is the number of inputs and outputs included in the model.

In multi-factor productivity measurement models (MFPMM) human, material, capital and energy are taken as inputs and only operational outcomes of the system are taken as outputs of the model. One of the best examples for this type of models is, Sink's MFPMM(15) which is a dynamic, aggregated, indexed and computerized approach. It is based on the premise that profitability is a function of productivity and price recovery.

MFPMM generates a series of ratios and indexes to provide additional insight into the effects of each factor on total productivity, price recovery and profitability. Quantitiy, price and value (or any two) of each output and input in both base and current periods are necessary for the productivity analysis.

For total factor productivity measurement models the starting reference is Craig and Harris (19) and the most up to date references are Sumanth (20), (21), (22). Sumanth's model is a "product-oriented total productivity model, which provides total productivity indices by each product (or at least by each major product), in addition to an aggregate index"(21) and presumably is a more useful tool for a company's management than the aggregate models. This model includes dividents from securities, interest from bonds and other incomes as additional outputs and working capital and other expenses as additional inputs.

Other studies on total factor model building are due to Hamlin (23), Mundel (24),(25), Taylor and Davis (26) and Hines (27).

The MS thesis of Görgüc (28) on productivity measurement and the study of Oral (29) which describes and analyses productivity improvement as a component of competitive power should be mentioned as they've valuable findings of this literature survey.

1.3 Productivity Management

Productivity management is a continous process having four phases, measurement, evaluation, planning and improvement. Measurement

is the first step in this Productivity-Cycle which necessitates construction of a model, based on historical data to explain past behaviour of the system and its' performance criteria. Evaluation is interpretation of the factors effecting the system behaviour, by the use of productivity analysis techniques. Planning involves predictive use of the model to see the expected response of the system to certain changes that may be imposed on the system by outside factors or that are due to managerial decisions.

This is followed by the implementation of productivity improvement projects designed in the planning phase. Continous control on implementation is necessary to provide feedback for forth-coming analysis.

1.3.1. Productivity Improvement Procedure (PIP)

Based on the conceptual framework and the above mentioned prevailing approaches a Productivity Improvement Procedure is proposed and the process flowchart is depicted in Figure 1.3

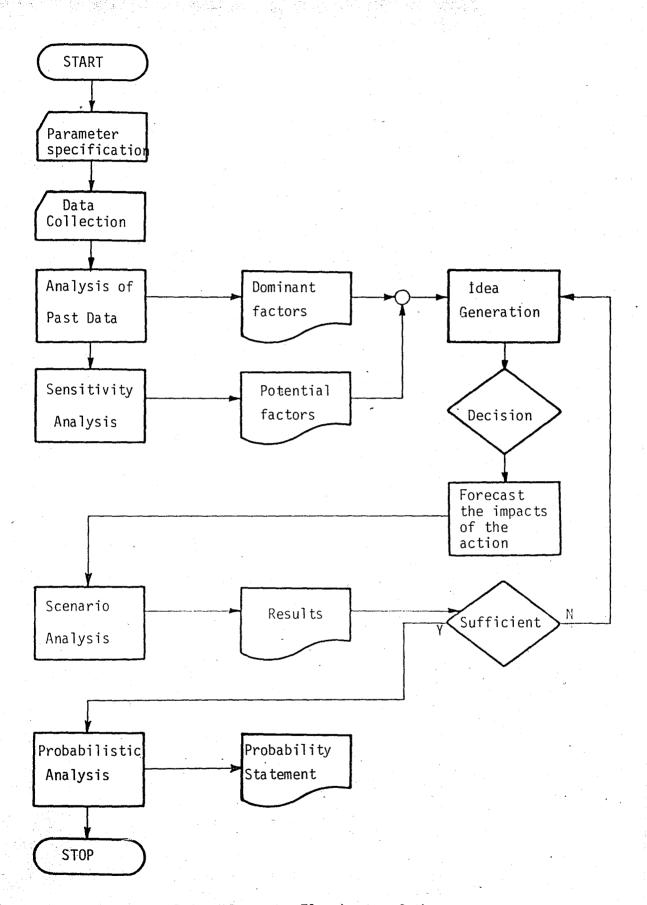


Figure 1.3. Process Flowchart of the

Productivity Improvement Procedure

The first step is specification of parameters of the productivity analysis. These parameters are basically the unit of analysis, base period, time length of analysis periods and the number of periods to be analyzed. All productivity measurement models require collection of quantity, price and value (or any two) data for each of the analysis periods.

Analysis of past data will enable the manager to see the sources of profits or losses and dominant factors of bottlenecks. The productivity measurement model involves many variables and interrelationships. Sensitivity analysis, showing to which extent the system and the performance criteria are effected by a given incremental change of each variable, will help in specifying potential factors of improvement. In order to have an idea about the results of productivity improvement projects, management should perform various scenario analysis, where more than one varriable of the productivity model change at a time.

Further the management can obtain a probability statement of the result of the "best" scenario by the use of risk simutation method. This step requires specification of probability distributions of possible changes in the model variables.

Controllable factors of the organizational system can be analyzed by the deterministic appraisal method but the necessity of the usage of probabilistic scenario analysis for uncontrollable factors is quite evident.

1.3.2. Content of the Thesis in Terms of PIP

The thesis involves construction of a productivity measurement and evaluation methodology.

Model building effort was practiced on an existing company. Data processing was simplified via the use of a table handling computer package.

Development of effective means of productivity measurement and tools for the analysis of dominant and potential factors of productivity of an organizational system were the main issue of this study.

The following is suggested to be a useful material in the measurement and evaluation phases of the productivity management process.

II. APPLICATION

It is a commonly accepted fact that, any productivity analysis should be based on a valid productivity measurement model. An existing company was taken as the unit of analysis which obviously was the object of the modeling study.

This chapter covers: description of the company, specification of the parameters of the productivity analysis, data collection and model construction effort.

2.1. Description of the Company

The unit of analysis is a company from the automotive by-product sector, which is established on a 100 decars of land, where the buildings area is 10500 square meters.

The firm produces all kinds of wheels for wehicles (except for automobiles) which are:

- i. truck, bus and itrailer wheels
- ii. tractor and agricultural vehicle wheels and
- iii. light commercial vehicle wheels

In brief, wheel manufacturing can be described as combining press formed disc by means of welding or riveting to the wheel-rim which is actually hot-formed steel for trucks and sheet metal for tractors and light commercials.

Production capacity of the firm(300.000 units/year in one shift) is over the domestic demand. The firm started production in 1981 and captured 42% of the domestic market at the end of 1983, by a 63% rise in the sales volume compared to that of the previous year. Besides this, export possibilities are being investigated in order to increase the capacity utilization. The capital base was enlarged after the reorganization and the restructuring in mid 1983.

2.2. Operations Flowchart of the Organizational System

Specification of the unit of analysis brings us to the step of definition of the inputs, transformations, outputs and outcomes of the system. A company can always be taken as an organizational system involved in the transformation of a financial inflow to a presumably (but unfortunately not always) greater financial outflow. In producer firms, the financial inflow is transformed into the inputs of production which are then corverted to the outputs of the system. Financial outflow

can be realized only by marketing the finished products.

Including all the transformations in the organizational system, the departmental operations flowchart can be utilized as:

- i. a tool for the definition of inputs and outputs
- ii. a checklist for the data collection
- iii.a base for the model construction

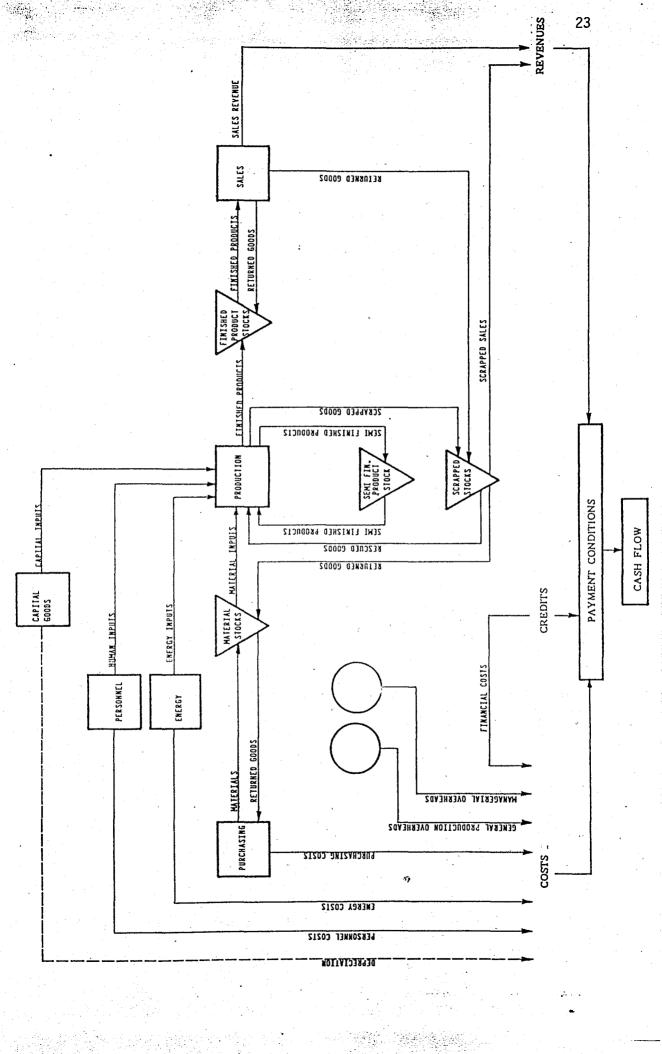
Operations flowchart of the unit of analysis is depicted in Figure 2.1.

2.3. Parameters of the Model

Parameters of the model were specified during a productivity related discussion with the assistant general manager of the company. It should be noted that, being the decision maker his preferences played a dominant role in the decision process.

Base period selection was based on the premise that it should represent the "normal" operating conditions as mucs as possible.

The years 1981 and 82 were assumed to be the transition period covering the time segment spent on learning the technology and implementation



of new products.

Although 1983 seemed suitable for a yearly analysis, lack of an effective management information system before the reorganization made data collection impossible for the first five months of the year.

January 1984 was selected to be the base period of the productivity analysis covering the first half of 1984. Data availability for the six, monthly periods was verified on the operations flowchart.

2.4. Data Collection

Determination of the unit of analysis and specification of the model parameters were followed by the definition of the outputs and inputs of the organizational system. Finished and semi-finished goods were defined to be the outputs and human, capital, material and energy were defined to be the inputs of the multi-factor productivity measurement model. As it is obvious from the operations flowchart scrappes, general managerial costs, production overheads and financial costs were not included in the model. Inputs and outputs were further disaggregated by class, type and level hierarchy. Lack of reliable

periodic data for some levels of inputs or outputs resulted in the exclusion of these variables from the model. It was suggested by the prevailing approaches that, the accounting records usually cover the necessary data for productivity analysis. Although this was not the case, accounting systems of the company had been investigated to provide a sound background for model construction.

2.4.1. Data Classification

Quantitiy, price and value (or any two) of each input and output in each of the analysis periods are the necessary data for productivity analysis.

Stages of the data collection can be summarized follows:

2.4.1.1. Sales

Only finished product saleswere included in the model. That is, component sales and scrap sales were disregarded because of the ROĞAZICI ÜNIVERSITESİ KÜTÜPHAN

lack of reliable data.

Finished product sales were first decomposed into "types according to the wheel types: tractor, tractor disc, truck and light commercial. These classes were than disaggregated into "levels" according to wheel models.

Reports of the production department including the amount of products sent to the customers, annual sales reports and accounting records are available for data collection.

Net sales is defined to be the sold minus returned amount of goods.

Unit selling prices change with time in retail sales while they seem to be constant in whole sales. The constant selling price of whole sales is caused by the reflection of price increases made in June 1984, to the previous sales made after January 1984.

2.4.1.2. Finished Product Stocks

The hierarchical decomposition applied to sales items is also

valid for finished product stocks.

Stock reports annually prepared by the production department, include stock amounts of finished products. Total stock values are available in the proforma income statements prepared at the end of every two months. Finished product stocks are evaluated by their unit industrial costs calculated using the cost accounting system of the company. Costing study is performed by the accounting department once in every two months.

2.4.1.3. Semi-Finished Product Stocks

Production of wheel consits of 15-20 operations. The production process was decomposed into three or four phases depending on type, each covering production of a major component of the finishing product.

These sub-levels formed a data collection frame for the semi-finished product stocks.

Stock amounts are available in the stock reports. An extra work on these reports is necessary to obtain stock figures in terms of sub-levels of the model. Total stock value of the semi-finished goods is calculated during the periodic costing study.

The accounting department bases the costing studies on their own countings. Differences between the production and accounting departments in categorizing a scrapped item(whether it can be rescued or not) lead to some practical problems in the specification of the stock amounts.

2.4.1.4. Purchasing

The items included in the model cover approximately 90% of the total material cost. These are sheet irons, profiles and purchased parts, items such as paint, oil, electrodes, etc were disregarded. Sheet irons were decomposed into levels of plate sheets an rolled sheets which include sub-levels of different models. Profiles which are basically imported, were levelized according to their parent truck wheel so model. The important components of a wheel flanj, segman and combring were included in the model as purchased parts.

Accounting records are the only reference for the amounts and values of purchased items. Interests paid depending on the payment programmes are embedded in the value of purchased items.

2.4.1.5. Material Stocks

The hierarchical decomposition applied to purchased items is also valid for material stocks. Sheet irons are sent to a byproducer for a cutting operation after the purchase. Cutting and transportation costs are included in the value of a stocked item.

Accounting records are again the only reference for material stocks. Unit cost of an item, given to the production department is defined to be the average unit value of the same item in the stocks.

In the case of material bottlenecks model conversion of sheet irons by specific cutting operations is possible, but this solution brings up practical problems both in costing study and in data collection for productivity analysis.

2.4.1.6. Capital Inputs

Capital is commonly decomposed into fixed capital and working capital components. Fixed capital is composed of land and buildings, plants and machinery, tools and fixtures, vehicles and inventories. Accounting records were used as a reference for book values and depreciation amounts of fixed capital.

Only stock data for working capital was collected whereas cash was assumed to be negligable.

2.4.1.7. Energy Inputs

Although the firm utilizes various kinds of energy resources, the engineering department was capable of giving only the electric consumption.

Lack of reliable data made it impossible to include other energy resources in the model.

2.4.1.8. Human Inputs

Human factors consist of personnel both in the general management's building and in the factory plant. The second was further decomposed into salaried and waged personnel.

Quantity of human inputs are the amount of man-months for the salaried personnel (both in the factory and general management) and the amount of man-hours for the waged personnel.

Work of the waged personnel was disaggregated into "normal work" and "overtime work" both consisting the sub-levels according to the work centers in the factory.

Annual reports prepared by the personnel relations department are available for both the amounth of work and the cost of personnel. It is possible to notice the periodic jumps in the total personnel costs curve by a rough investigation. These are caused by the bonusses paid at the end of every three months, bairam and fuel payments.

Actual values of the human resource consumption were calculated by equally distributing the above mentioned payments to the related analysis periods.

2.4.2. Accounting Systems of the Company

Accounting systems of the company were investigated in order to provide a sound background for model construction. These are: the costing system, depreciation system and income statement preparation.

2.4.2.1. Costing System

Periodic costing studies are performed by the accounting department to provide reliable data to the proforma income statements prepared at the end of each two months.

Total costs of a production period are distributed according to some dispatching keys and added on to the industrial costs of the stocks and sales.

Total material costs are distributed by weighing the products according to their gross material consumption standards. Whereas total labor, capital and production overhead costs are distributed by weighing the products according to their man-hour and machine-hour technical grades. These technical grades are calculated on the basis

of a time study of the production process of each product.

2.4.2.2. Depreciation System

The firm utilizes the straight line depreciation method which provides for the uniform write-off of an asset. The depreciation amounts allowed at the end of each year are constant throughout the asset's economic life. For some of the capital goods, depreciation rates are specified by law e.g land and buildings should be depreciated by 2 % rate.

Total yearly depreciation is the sum of the constant depreciation allowed for the capital goods transferred from the previous year (which can be calculated at the beginning of the year) and the depreciations allowed for the new investments.

The amount of capital resource consumption is defined to be the starting value of the assets minus their accumulated depreciations which actually is the "book-value" of those assets. Whereas the total depreciation allowed at the end of a year is considered to be the value of the capital resource consumption.

There is an additional amount of depreciation allowed for the investment period overhead costs. The overhead of the investment period (300 million TL for our company) should be amortized in the first five years after the establishment of a firm. Initial investment depreciation (60 million TL per year) is excluded from the industrial costs and from our model as well.

The firm's assets are "revaluated" at the end of 1983.

2.4.2.3. Income Statement Preparation System

Proforma income statements are prepared by the accounting department at the end of each two months in order to inform the general management about the aggregate performance of the company. February is an exception because the accounting department is always overloaded by the preparation of previous year's balance sheet and income statement during that period. The associated part of the yearly plan is taken as a base for the proforma income statement of february, assuming the deviations from the plan are negligable.

Sales figures are based to the annual sales reports, stock evaulation and industrial costs of sold items covering the labor, material, amortization and production overhead costs are based to the above mentioned costing study. The profit/loss is calculated by the addition of the managerial overhead costs, financial costs and the initial investment depreciation to the industrial costs.

Covering the periodic data, proforma income statements could be a valuable data-base for the productivity analysis if they were prepared in a monthly basis.

2.5. Modeling

On the basis of the prevailing approaches an aggregated hierarchical, dynamic, multi-factor productivity measurement model was constructed to represent the unit of analysis. Sink's MFPMM was taken as a prototype and adopted to cover the above mentioned data. The general framework of the database of the model is depicted in Figure 2.2.

Total

Value

Period ۷I Unit Total Unit Outputs/Inputs Quantity Value Value ... Quantity Value **Outputs** Classes Types Levels Sub-levels Inputs Classes Types Levels Sub-levels

Figure 2.2 Framework of the Database of the Model

Modeling environment is described before the brief summary of the data=base construction effort.

2.5.1. Modeling environment

Ease of computer usage in model building is obvious. Structural characteristics of the productivity measurement model resulted in the use of a table handling package. MULTIPLAN table handling package of B2O series of the Burroughs computers was the modeling tool used.

Basically, Multiplan is a work-sheet simulator, allowing 64K active memory. It enables the user to construct a data structure in an intuitive manner and provides hierarchical relationships between "sheets".

As an aid for both businnes and personal needs Multiplan is one of the powerful modeling and planning tools.

2.5.2. Data sheets

First step of model construction was preparation of "data sheets" to provide an analytical framework for productivity measurement and analysis. Seperate data sheets were prepared for each data type because of dimensional constraints. General model

framework depicted in Figure 2.2 was taken as a basic structure in all the following sheets.

A preceeding note about the fixed capital and stock sheets is that, they have a minor discrepancy from the general framework. This is because, we can't talk about fixed capital or stock values "during" an analysis period but we can only talk about fixed capital or stock values "at" a specific time point in an analysis period. The above mentioned data sheets cover the necassary data at the beginning and at the end of each analysis period.

Data sheets are given in Appendix A.

2.5.2.1. Sales Sheet

Sales sheet was prepared on the basis of the general model framework to cover the sales data (Appendix A.1)

Negative sale figures were used to represent returned products.

Absence of a sale was represented by a blank cell on the sheet. Unit selling prices are the average selling price of the associated period.

Effects of the price changes made at the end of June 1984 were embedded in those uniterrices. Cells associated with undetermined unit

prices were left blank.

2.5.2.2. Finished Product Stocks Sheet

Finished product stocks sheet was prepared on the basis of the general model framework to cover the finished product stocks data (Appendix A.2)

Null stocks were represented by blank cells. Product stocks are evaluated by their industrial costs in the income statement. The same procedure was applied during evaluation of the finished product stocks in the model:

- i. Stocks at the beginning of 1984 were evaluated by the average industrial costs of 1983.
- ii. Stocks at the end of January and February were evaluated by the industrial cost forecasts in the 1984 yearly plan.
- iii.Stocks at the end of March and April were evaluated by the average industrial costs depicted in the proforma income statement released at the end of April 1984.

iv. Stocks at the end of May and June were evaluated by the average industrial costs depicted in the proforma income statement of June 1984. The implicit assumption was that, the monthly avenages would not deviate much from the average industrial costs calculated for two months.

Cells associated with the unit costs which had not been calculated were left blank. Only the average industrial cost of the 8.0×20 model in 1983 (which was implemented in 1984) was estimated by assumming that it would follow a trend similar to that of the 7.0×20 model.

2.5.2.3. Semi-finished Product Stock Sheets

Two seperate data sheets were prepared in order to cover the semi-finished product stocks data. First one is the semi-finished product costing sheet which includes decomposition of finished product stocks into their components costs. (Appendix A.3.1) This sheet transfers unit value information to the second sheet covering the periodic quantity, unit value and total value data for semi-finished

product stocks. (Appendix A.3.2)

To simplify both the data collection and the model construction, production processes consisting of 15-20 operations (depending on the model), were disaggregated into 3-4 major operation groups. Lack of unit value data for the outputs of these operation groups, necessitated an extra costing study for the semi-finished products. Semi-finished product costing sheet was prepared for the above-mentioned purposes. The costing study due to June 1984 was taken as a source for labor, overhead and depreciation data for finished products, in addition to the technical grades and material consumption data for both finished and semi-finished products.

Summation of the unit labor, overhead and depreciation costs of a finished product was distributed to the related semi-finished products by making use of the technical grades. Adding these onto the unit material costs, total unit costs in other words unit values of the semi-finished products were obtained.

Percentage distributions of component costs in their finished product costs were assumed to be constant throughout the six analysis periods. This enabled decomposition of the unit finished product costs according to the percentage distributions of June 1984 costs. Second it was assumed that monthly average costs were constant in two months periods.

Semi-finished product stocks sheet covering the quantity, unit value and total value data was prepared according to the general model framework. Null stocks were represented by blank cells. Finished product equivalents of semi-finished product stocks were calculated by making use of the above mentioned percentage distributions.

2.5.2.4. Purchasing Sheet

Purchasing sheet was prepared according to the general model framework. (Appendix A.4) For sheet metals and wheel components, interests were included in total purchasing values. However, TL equivalent of the foreign currency paid in profile imports consisted the values of these purchases.

2.5.2.5. Metarial Stocks Sheet

Material stocks sheet was prepared according to the general model framework (Appendix A.5) Null stocks were represented by blank cells. Stocks were evaluated by their average unit costs, including unit punchasing, cutting and transportation costs. Cutting and transportation costs were added on the stock value after the cutting

operation. Sheet metal stocks which converted into other types of sheet metal by specific cutting operations, were considered to be the stocks of these new types at the beginning of the productivity analysis.

2.5.2.6. Fixed Capital Sheet

Fixed capital sheet was prepared according to the general model framework. (Appendix A.6)

Value of usage, should be represented by the depreciation allowed for that fixed asset. In order to be consistent with the firm's accounts, allowed depreciations were not decreased from the values of fixed assets. In general, depreciations are assumed to be allowed at the end of each year.

The following formulas were applied in the generation of fixed capital data:

Quantity of a Cummulative value Accumulated depreciation fixed capital input of that asset at the during a period end of the period beginning of 1984

Value a fixed capital resource consumption during a periad

Cummulative value of that asset at the end of
June 1984

Yearly deprecia x rate of that asset

Average depreciation rate of a period

______ Value of the fixed capital resource consumption
Quantity of the fixed capital input

2.5.2.7. Energy Sheet

Energy sheet was prepared according to the general model framework (Appendix A.7)

2.4.2.8. Personnel Sheet

Personnel sheet was prepared according to the general model framework. (Appendix A.8) Quantities of human input consumed were evaulated by their average unit costs including social aids, bairam and fuel payments. Decomposition of the total values of normal and overtime labor work into work centers, was performed by weighing the quantity of labor input consumption of these work centers by their

average hourly wages respectively. Values of labor input consumption were calculated by distributing the above mentioned weighted sum to the work centers. Average hourly wages of January 1984 were assumed to be the weights valid for the first three months and that of April were assumed to be the weights valid for the last three months of the analysis.

III. PRODUCTIVITY MEASUREMENT SYSTEM (PMS)

Productivity measures should be based on a valid model of the unit of analysis. Data base construction for the hierarchical, aggregate and dynamic multi-factor productivity measurement model was described in the previous chapter This chapter covers: productivity measurement formulas, data refinement for productivity measurement, information flow in the productivity measurement system and the productivity measurement model (analysis sheets).

3.1. Productivity Measurement Formulas

A total productivity index can be expressed either as a ratio of total productivity values of two periods (Sumanth) or as a ratio of aggregate changes of outputs to aggregate changes of inputs (Sink). Regardless of the total productivity expression and the number of factors included in the model, aggregation of inputs and outputs to get the total input and total output figures is the basic problem in factorial productivity measurement. Selection of an appropriate method is a must in model construction. This aggregation method

will enable the productivity analyst to calculate total change ratios for input/output classes composed of levels having different units.

Let Q_{i0} P_{i0} and V_{i0} represent quantity, price and value of output in base period and Q_{it} , P_{it} and V_{it} represent that of the same output in current period. Some of the available indexing methods to find the "weighted change ratio of outputs" (represented by q_{0T}) are given in the following table:

Name	Weight	Formula of q _{OT}
Laspeyres index	Base year prices(P _{iO})	$q_{OT} = \frac{\sum_{i}^{P_{i0}} Q_{it}}{\sum_{i}^{P_{i0}} Q_{i0}}$
Passche index	Current year prices(P _{it})	$q_{0T} = \frac{\sum_{i}^{P_{it} Q_{it}}}{\sum_{i}^{P_{it} Q_{i0}}}$
Edgeworth index	Arithmetic means of the base and current year	$q_{0T} = \frac{\sum_{i}^{\Sigma} \overline{P_{it}} Q_{it}}{\sum_{i}^{\Sigma} \overline{P_{it}} Q_{i0}}$
Fabricent index	prices. $(P_{it} = \frac{1}{2} (P_{it} + P_{i0}))$ Geometric means of the base	$q_{0T} = \frac{\sum_{i}^{P} q_{it}}{\sum_{i}^{P} q_{it}}$
Labi idelit ilidex	and current year prices $(\overline{P} \pm \sqrt{P_{it}xP_{i0}})$	i Pit Qi0

Table 3.1 Indexing methods

Sink's MFPMM was taken as a starting prototype in this study of productivity analysis to provide additional performance measures such as price recovery and profitability. This enables the decision maker to trace the effects of productivity improvement projects both on total productivity and profitability of the firm.

Three of the four stages Sink pointed out were adopted to construct the basic model.

These are:

- i. Calculation of weighted change ratios,
- ii. Calculation of monetary changes,
- iii.Calculation of performans indexes:

productivity, price recovery and profitability for all the classes types, levels and sub-levels of inputs and outputs. Whereas MFPMM of Sink covers performance index calculation for only inputs.

The fourth-step is expressing the effects of performance changes on profits in monetary terms which outstands the domain of this thesis.

Laspeyres index was utilized in the calculation of weighted quantity change ratios whereas Paasche index was utilized in the calculation of weighted price change ratios. This enabled maintaining the product relationship between quantity, price and value change ratios in the higher levels of the hierarchical model.

Besides being the product of weighted quantity and price change ratios a weighted value change ratio is the ratio of total value in current period to total value in base period. This is because any group of inputs/outputs have a common value unit in monetary terms.

Calculation of change ratios results in the drop of units.

Monetary effects of changes were calculated to provide additional insight to factorial changes. Monetary effects of quantity changes were calculated by fixing the prices to their base year level and moving the quantities to their current year level. While monetary effects of price changes were calculated by fixing the quantities to their current year level and moving the prices to their current year level. Summation of monetary effects of these two changes gave the monetary effects of value changes. Calculation of monetary effects of changes is depicted in Figure 3.1

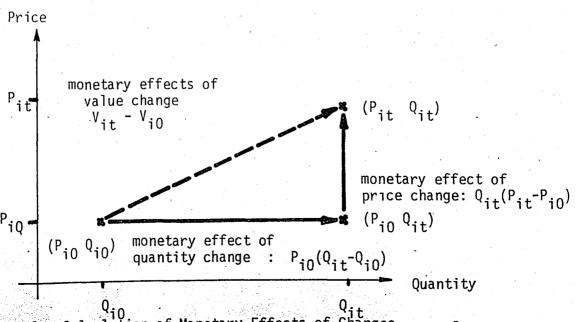


Figure 3.1. Calculation of Manetary Effects of Changes

(for output "i")

Performance indexes (productivity, price recovery and productivity) of an input were calculated by dividing the weighted quantity, price and value change ratio of total outputs to quantity, price and value change ratio of that input respectively.

In the calculation of performance indexes of an output, change ratios of that output took place in the numerator while weighted change ratios of total inputs were put in the denominator of the performance index expression. By this, product relationships between productivity, price recovery and profitability indexes were maintained at all levels of the model.

Productivity measurement formulas are given in Table 3.2

NPUT; Qj Pjø Viø Qjt Pjt Vit Qj =Qjt /Qjø Pj = Pjt /Pjø Vj = Vjt/Vjø Qjt Qjt-Pjø Pj = (Pjt-Pjø)Qt Vj = Vjt-Vjø	OTAL	INPUT							9 ₂₇ =	Fig Qje Fig Qje	1	PjtQjt PjøQjt	VIT = Fit Qit	QTL = SQTL	PIT = \(\sum_{j} P_{j}^{TL} \)	VIT= SJTL	
	NPUT	j	Oj¢	م _ر د	Viø	Qjt	Pjt	y _{jt}	9j=	Qjt/Qjø	Pj=Pjt	/Pjø	vj = Vjt/Vjø	9j=Qjt-9jg)P#	P ^{7'} =(Pt-P4)Qt	Vj ^{TL} =Vjt-Vjø	

BASE

TOTAL OUTPUT

OUTPUT₄

CURRENT

WEIGHTED

Quantity

CHANGE

Unit Volue

RATIOS

Value

91 = Qit/Qid Pi = Pit/Pid Vi = Vit/Vid Qit Qit Qid Rid Pit (Pit Pid)Qit

 $Q_{\text{OT}} = \frac{\sum_{i} P_{i} \neq Q_{i} \neq i}{\sum_{i} P_{i} \neq Q_{i} \neq i} P_{\text{OT}} = \frac{\sum_{i} P_{i} \neq Q_{i} \neq i}{\sum_{i} P_{i} \neq Q_{i} \neq i} V_{\text{OT}} = \frac{\sum_{i} P_{i} \neq Q_{i} \neq i}{\sum_{i} P_{i} \neq Q_{i} \neq i} P_{\text{OT}} = \sum_{i} P_{i}^{\text{TL}} V_{\text{OT}} = \sum_{i} V_{i}^{\text{TL}} P_{\text{OT}} = \sum_{i} V_{i}^{\text{T$

PERIOD PERIOD

Qip Pid Vip Qit Pit Vit

Table 3.2 Productivity Measurement System Formulas

CHANGES

Unit

Value

Value

MONETARY

Quantity

PERFORMANCE INDEXES

Produc-

tivity

917

907

90T 95

Price

Por

PIT

PIT

Por Par

Pot

Recovery | bili

Prof

70<u>V</u> 2V

<u>ه ۷</u> ۷

3.2. Data Refinement

Although data collection and data base construction phases of this study went down to sub-level details, productivity measurement model was decided to be bounded by class and type categories of data. This was to simplfy both the measurement and analysis of productivity. Refinement of the collected data was necessary before feeding them into the measurement model. "Data Refinement Sheet" is given in Appendix A.9.

3.2.1. Generation of Interval Data

Dynamic productivity indexes involve comparison of productivity ratios of two time periods which necessitates quantity, unit price and value (or any two) of outputs produced and inputs consumed during both of those periods. As mentioned above, fixed capital and stock data represent the necessary figures at the beginning and at the end of the analysis periods. The "interval data" were obtained from the type total (each representing sum of the figures in the associated levels/sub-levels) of the data base.

The following formula was applied for outputs of the model.

Production = Sales • Starting Ending
Finished, Semi-finished Finished, Semi-finished
product stocks product stocks

It should be noted that, finished and semi-finished production amounts were expressed as a sum in terms of their finished product equivalents for each wheel type.

Material consumption during the analysis periods were calculated as follows:

Material Consumption = Purchases + Starting - Ending

Material Material

Stocks Stocks

Fixed capital is the "least changing" one of all inputs. So, it was assumed that, starting book value of a fixed asset would represent the related quantity of fixed capital input during an analysis period.

Energy consumption and human inputs data didn't necessitate any extra operation.

3.2.2. Scaling of Data

Proforma income statements are prepared by the accounting department to inform the top management at the end of every two months. In the case of June, inventory was counted on the twenthyfifth to make the income statement ready on the first of July. Thus it was necessary to scale the sixth period's data except fixed capital and human inputs.

Quantities and values of production, material and energy consumption were increased by 4/3. Unit values were not changed assuming the monthly average would be near to the first three weeks average.

3.3 Information Flow in PMS

After the refinement, data. Were available for the productivity measurement and analysis. Information flow (between the sheets) in PMS is depicted in Figure 3.2. File names, sheet functions and the level of information flow between sheets are shown in the figure. Analysis sheets will be explained in the following sections.

FIGURE 3.2: INFORMATION FLOW IN PRODUCTIVITY MEASUREMENT SYSTEM

3.4. Analysis Sheets

Completing data preparation and construction of the general model framework, brought us to the step of productivity measurement and analysis. Two seperate "analysis sheets", based on the general model framework were prepared for measurement and analysis purposes. Contents of these sheets are given in Appendix B . As shown in Figure 3.2 both of these sheets were linked to the Data Refinement Sheet to transfer the "Productivity Data Table" (given in Appendix B.1) In addition to the Productivity Data Table the first analysis sheet covers:

- Change Ratios Table,
- ii. Performance Indexes Table and
- iii. Productivity Weights Table

while the second analysis sheet covers:

- Monetary Changes Table and
- ii. Relative Sensitivities Table

Being basically related to productivity measurement, three of the above: Change Ratios Table, Monetary Changes Table and Performance Indexes Table will be described in this section.

3.4.1. Change Ratios Table

Change Ratios Table (given Appendix B.2) was prepared by utilizing the "Weighted change ratios" formulas depicted in Table 3.2. This table covers, change ratios of quantity, unit price and value of each item at the six analysis periods. Change ratios represent changes with respect to the base period so, change ratios of the base period are obviously equal to 1.0.

Hierarchical structure of the model was also maintained in this sheet. Change ratios of type category items were calculated by simple ratios. Whereas change ratios of class totals, total inputs and total outputs were calculated by weighted ratios.

3.4.2. Monetary Changes Table

Monetary Changes Table (given in Appendix B.3) was prepared by utilizing the "monetary changes" formulas depicted in Table 3.2. This table covers, decomposition of monetary effects of value changes to quantity change and unit price change based components, for each

item in each of the six analysis periods. Monetary changes represent monetary effects of changes with respect to the base period. Thus, monetary changes of base period are obviously equal to zero.

Hierarchical structure of the model was also maintained in this sheet. Monetary changes of type category items were calculated by the above mentioned formulas. Monetary changes of class totals are the sum of monetary changes of related types, whereas that of inputs and outputs are the sum of class totals.

3.4.2. Monetary Changes Table

Performance Indexes Table (given in Appendix B.4)was prepared by utilizing the "performance indexes" formulas depicted in Table 3.2. This table covers productivity, price recovery and profitability indexes of each item at the six analysis periods. Since those indexes represent performance compared to that of the base period, base period performance indexes are assigned the value 1.0. Hierarchical structure of the model was maintained by taking the appropriate simple change ratio or weighted change ratio into the performance index expression.

Productivity measurement was completed by the preparation of the above mentioned three tables. Furthermore, two additional tables: Productivity Weights Table and Relative Sensitivities Table were prepared to provide insight in evaluation and analysis of the productivity measures. These two tables will be described later, but self-control facilities in the productivity measurement system should be pointed out as a final note of this section.

Extensive linkage between data and analysis sheets and hierarchical, aggregated and indexed structure of the model enables the analyst to observe data declaration, data handling or punching errors easily. The following errors were detected after a rough inspection of the measurement tables:

i. A data declaration error in "SDC Combring" stocks

	Date	Declared Stock	Actual Stock
December 31,	1983	16500	6500
January 31,	1984	10166	4166

ii. A punching error in "SDC Göbek" stocks

	Date	False	True
May 31 ,	1984	58880	5888

iii. A data handling error in factory personnel costs at June 1984. The fuel payments (4.450.000 TL) and the holidays payments (1.090.000 TL) made at the end of the sixth month were equally distributed to the six analysis periods.

The above errors were basically noticed from the abnormal jumps in change ratios or performance indexes.

IV. THEORETICAL ISSUES

Preceeding three chapters cover conceptual framework, data base construction and basic productivity measurement model of the unit of analysis. It is possible to monitor performance of the organizational system by the ease of this model. However, interpretation, evaluation and analysis of these measures are necessary for generation, implementation and control of productivity improvement projects. This chapter will cover the construction of an analytical framework and some theoretical contributions to constitute a base for the productivity analysis.

Total productivity can be defined as the "ratio of total tangible output (in value terms) to the sum of all tangible inputs (in cost terms)." (21) Product-oriented total productivity model of Sumanth and Multi-factor productivity measurement model of Sink were decided to be the alternative prototypes for this study. Total productivity index is expressed as a ratio of total productivity values of two periods in the first model, whereas multi-factor productivity index is expressed as a ratio of aggregate changes of outputs to that of inputs in the second.

However the similarity of these approaches is obvious from the following equivalence.

$$\frac{\text{Output(j)}}{\text{Input(j)}} \qquad \frac{\text{Output(j)}}{\text{Output(i)}}$$

$$= \frac{\text{Output(j)}}{\text{Input(j)}} \qquad \frac{\text{Input(j)}}{\text{Input(j)}}$$

$$= \frac{\text{Productivity value(j)}}{\text{Productivity value(i)}} \qquad \frac{\text{Change of outputs}}{\text{Change of inputs}}$$

where (i) represents the base period and (j) represents the current period. Furthermore, Sumanth's example (21) was analyzed by Sink's approach and the <u>Same results</u> were obtained for total and partial productivities of inputs.

Sink's model seemed to be more advantageous since it provides additional performance measures. Although lack of past data disabled construction of a product-oriented total productivity model, Sumath's paper was used as a basic reference throughout this study.

4.1. Productivity Matrix

Let us consider a firm consuming five inputs: human, material, capital, energy and others and producing "N" types of outputs. The following table can be prepared for the base period (period \emptyset) (Table 4.1)

The above table is called "Productivity Values Matrix" for the base period in which

O_{iO} : base period value of product "i"

 OF_0 : base period value of total outputs of the firm,

 $I_{i,i0}$: base period value of consumption of input "," for product "i"

 I_{i0} : base period value of total consumption of input "j".

 I_{i0} : base period value of total input consumption of product "i".

IF. : base period value of total input consumption of the firm

A similar Productivity Values Matrix can also be prepared for the current period (period t) (Table 4.2)

The previous notation applies to the above table and all terms represent current year values in base period terms.

		INPUTS		PRODUCTIVITY VALUES			
	Outputs	Human (H) Material(M) Capital (C) Energy (E) Other (x)	Total	Human(H)	Total		
PRODUCT.	⁰ 10	I _{1HO} ^I 1XO	^I 10	⁰ 10 ^{/I} 1H0 ⁰ 10 ^{/I} 1X0	⁰ 10 ^{/I} 10		
PRODUCT N	o _{NO}	I _{NHO} I _{NXO}	I _{NO}	O _{NO} /I _{NHO} O _{NO} /I _{NXO}	O _{NO} /I _{NO}		
TOTAL	OF _O	^I HO ^I XO	IF ₀	^{OF} 0 ^{/I} HO ^{OF} 0 ^{/I} XO	OF ₀ /IF ₀		

Table 4.1. Productivity Values Matrix for the Base Period

		INPUTS	·	PRODUCTIVITY VALUES			
	Outputs	Human (H) Material(M) Capital(C) Energy(E) Other (X)	Total	Human(H)	Total		
PRODUCT	0 _{lt}	I _{lHt} l _{lXt}	^I lt	⁰ 1t ^{/I} 1Ht ⁰ 1t ^{/I} 1Xt	O _{lt} /I _{lt}		
PRODUCT	O _{Nt}	I _{NHt} I _{NXt}	^I Nt	O _{Nt} /I _{NHt} O _{Nt} /I _{NXt}	O _{Nt} /I _{Nt}		
TOTAL	OF _t	^I Ht ^I Xt	IF _t	^{OF} t ^{/I} Ht ^{OF} t ^{/I} Xt	OF _t /IF _t		

Table 4.2. Productivity Values Matrix for the Current Period

Productivity indexes of the current period are defined to be the ratio of productivity values of the current period to that of the base period. So, "Productivity Indexes Matrix" of the current period can' be obtained by diving all terms of the later value matrix by the related terms of the former. (Table 4.3).

The above table is consistent with the previous notation and all terms represent changes in input/output values (in base period terms) respectively.

It is obvious from the above table that, the productivity indexes of the current period can be obtained either from the ratio of productivity values or from the ratio of output changes to input changes.

For the sake of simplicity "productivity indexes" part of Table 4.3 are represented in Table 4.4.

The above table covers the productivity indexes of the current period in which:

 PPF_{jt}' : partial productivity index of input "j" in period "t", TP_{it}' : total productivity index of product "i" in period "t" and TPF_{t}' : total productivity index of firm in period "t".

		INPUT CHANGES		PRODUCTIVITY INDEXES			
	Output Changes	Human(H) Material (M) Capital (C) Energy (E) Other (X)	Total	Human (H)	Total		
PRODUCT 1	0¦t	InHt InXt	Ţ lt	0 1 t / I 1 Ht 0 1 t / I 1 X t	0 _{1t} /I _{1t}		
PRODUCT N	o' Nt	INHt INXt	I _{Nt}	0'Nt/INHt 0'Nt/INXt	O _{Nt} /I		
TOTAL	OF't	I _{Ht} I _{Xt}	IF t	0F _t /I _{Ht} 0F _t /I _{Xt}	OF _t /IF _t		

Table 4.3. Productivity Indexes Matrix for the Current Period

I NPUT OUTPUT	Human (H) Material (M) Capital(C) Energy (E) Other (X)	TOTAL
PRODUCT	PP'PP'1Xt	TP.
PRODUCT _N	PP _{NHt} PP _{NXt}	TP _{Nt}
TOTAL	PPFHtPPFxt	TPF t

Table 4.4 Productivity Indexes of the Current Period

Aggregate productivity measurement models deal only with the last row of the Productivity Indexes Matrix i.e partial productivities of inputs and total productivity of firm. Whereas, product-oriented productivity measurement models focus on the whole matrix that is they are additionally interested in partial productivities of inputs with respect to individual products and total productivities of products.

Partial productivity of an input with respect to a specific product is related to the consumption of the former during the production of the later. Total productivity of a product is related to the total input consumption of that product whereas partial productivity of the firm of an input is related to the consumption of that input during the whole production process. Total productivity of the firm is related to the totality of inputs consumed to produce the totality of outputs.

Total productivity value of a product represents the value of that product (in base period terms) produced by consuming one unit of the associated inputs mix. Whereas total productivity index of a product represents the change of the above mentioned value compared to that of the base period. Now, total outputs can be considered as the (n+1) st product produced by consuming the total inputs mix. Then, total productivity value of the firm

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represents the value of that hypothetical product i.e total outputs (in base period terms) per a unit "total inputs mix" consumption while total productivity index of the firm represents the change of the above mentioned value compared to that of the base period. Partial productivity value of an input with respect to a specific product represents the value of that product (in base period terms) and partial productivity value of an input represents the value of the "total product" (in base period terms) both produced by consuming one unit of that input. Obviously the indexes represent changes of these values compared to those of the base period. An important note about these partial productivity values is that while focusing on the value of the output produced by the consumption of a unit of the associated input, they ignore the necessity of the usage of other inputs during production. Assuming all inputs have the same significance in production (i.e they are all necessary) these partial productivity values should be divided by the number of inputs to obtain better indicators of performance.

Being an aggregate model, the productivity measurement model of this study focases on the partial productivity of inputs and the total productivity of firm. The relationship between the partial productivities of inputs and the total productivity of the firm is covered in the next section. Furthermore, the relationship between output productivity formulation of the model (Table 3.2) and the total productivity of product formulation in the Productivity Indexes Matrix (Table 4.4) will be investigated.

4.2. Productivity Weights

It can easily be verified that, "total productivity of a product is the weighted sum of its partial productivities and the total productivity of firm is a weighted sum of the partial productivities (of inputs) of the firm" (21) The above statement is true for both productivity values and productivity indexes.

Let us take productivity values first. Total productivity value of product "i" in period "t" (TP_{it}) satisfies the following equivalence (for every product "i" and time period "t"):

"Productivity value weights" are:

$$W_{ijt} = \frac{I_{ijt}}{I_{it}}$$
 for $i = 1,2, ...n$ and $j \in (H,M,C,E,X)$

Obviously:

$$\Sigma_{j}$$
 $W_{ijt} = 1$ for $i = 1,2,...n$

Whereas, total productivity value of firm in period "t" (TPF_t) satisfies the following equivalence (for every time period "t"):

"productivity value weights" are:

$$W_{jt} = \frac{\int_{jt}^{I} for j \in (H,M,C,E,X)}{IF_{t}}$$

Obviously:

$$\sum_{j} W_{jt} = 1$$

Next, let us consider productivity indexes. Total productivity index of product "i" in period "t" $(TP_{it}^{'})$ satisfies the following equivalence (for every product "i" and time period "t").

$$TP'_{it} = \sum_{j} W'_{ijt} PP'_{ijt}$$
 where

"productivity index weights" are:

$$W'_{ijt} = \frac{I_{ij0}}{I_{i0}} \frac{I'_{ijt}}{I_{it'}} = \frac{I_{ijt}}{I_{it}}$$
for $i = 1,2...n$ and $j \leftarrow (M,M,C,E,X)$

and obviously,

$$\sum_{j} W_{ijt}^{i} = 1$$
 for $i = 1, 2, \dots, n$

Whereas total productivity index of a firm in period "t" (TPF_t) satisfies the following equivalence (for every time period "t"):

$$TPF'_{t} = \sum_{j} W'_{jt} PPF'_{jt}$$
 where

"productivity index weights" are:

$$W_{jt} = \frac{I_{j0}}{IF_0} \frac{I_{jt}}{IF_t'} = \frac{I_{jt}}{IF_t} \text{ for } j \leftarrow (H,M,C,E,X)$$

and obviously,

$$\sum_{j} W'_{jt} = 1$$

Then, being a weighted sum of the partial productivity indexes of inputs, total productivity index of firm is always between the above mentioned partial productivities. Similar rules hold for the three other cases.

Furthermore, if current period value (in base period terms) of an input consumption is zero then, productivity index weight of that input will be zero which will prevent total productivity index of firm from being infinity while the partial productivity of that input is infinity.

If base period value of an input consumption is zero then it will be impossible to monitor partial productivities of the following periods. It is necessary to shift the base period.

4.3. Total Productivity of Products

It is a commonly accepted fact that a product-oriented total productivity model, providing total productivity indexes of each product in addition to the aggregate indexes, will be a more useful tool to a manager than an aggregate model. The challenging disadvantage of product-oriented-models is that, they involve a considerable amount of record keeping and computations. The later can be overcame by the ease of computers but the former necessitates an effective management information system. Lack of detailed past data disabled construction of a product-oriented total productivity model in this study. However, an output productivity formulation (on the data base of the aggregate model) is proposed to obtain reliable "estimates"

of total productivity indexes of products in certain circumstances.

Output productivity formulation involves decomposition of total productivity of firm into output components and the relationship between this formulation and total productivity indexes of products will be investigated in this section.

Let (\underline{X}_t) denote output productivity vector of the model in period "t" and (\underline{TP}_t) denote total productivity index of products vector in period "t" Then, using the previous notation:

$$\underline{\underline{TP}'_t} = \begin{bmatrix} 0'_{1t}/ & I'_{1t} \\ & 1_{t} \\ & & 1_{nt} \end{bmatrix} \quad \underline{\underline{X}'_t} = \begin{bmatrix} 0'_{1t}/ & IF'_{t} \\ & 1_{t} \\ & & & \\ 0'_{nt}/ & IF'_{t} \end{bmatrix} \quad \text{where}$$

$$IF'_{t} = \sum_{i=1}^{I_{i0}} I'_{it}$$

We can continue as follows:

$$\frac{TP'_{t}}{t} = \frac{X'_{t}}{t} \quad \text{iff} \quad IF'_{t} = \frac{I'_{it}}{it} \quad \text{for } i = 1 \dots n$$

$$IF'_{t} = \frac{I'_{it}}{it} \quad \text{iff}$$

i)
$$I' = I'_{it}$$
 for $i = 1...n$ and ii) $I'_0 = I_{i0}$ for $i = 1...n$

Furthermore,
$$I_{it}' = \frac{I_{it}}{I_{i0}}$$
 that is $\overline{I_{t}} = I_{it}$ for $i = 1...n$

where $\overline{I_0}$, $\overline{I_t}$ and $\overline{I'}$ are the arithmetic means.

To state it in words, the above mentioned two vectors are equal if and only if both the base period input consumption of products and the current period input consumption of products are equal to their arithmetic means respectively. Next, the current period conditions are changed and discrepancy between the two vectors is analyzed.

Let

$$I_{it}^* = I_{it} + \mathcal{E}_i \quad \text{for } i = 1 \text{ l. n while}$$

$$\sum_{i} \mathcal{E}_i = \emptyset$$

Then IF = IF and the vector X is unaffected. But,

$$\triangle TP_{it}' = TP_{it}''' - TP_{it}'$$

$$= \frac{\frac{0}{it}}{\frac{1}{t} + \frac{\mathcal{E}i}{\overline{I_0}}} - TP'_{it} = - \frac{n \mathcal{E}i}{IF_t} TP'_{it}$$

Relative sensitivity of the total productionty index of products vector with respect to percentage changes in current period value of a product is

$$\frac{\Delta TP_{it}^{'} / TP_{it}^{'}}{\Delta I_{it} / I_{it}} = -1 \quad \text{and}$$

$$\frac{TP'_{it} - X'_{it}}{TP_{it}} = -\frac{\mathcal{E}_{i}}{I_{t}}$$

That is, percentage error occur during the use of the output productivity vector is bounded by the percentage difference of the current period product value (in base period terms) from the arithmetic mean.

Productivity index weights of the output productivities should be added to complete the list of productivity weights. Total productivity index of a firm in period "t" $(TPF_{t}^{'})$ satisfies the following equivalence (for every time period "t"):

$$TPF_{t}' = \sum_{i} W_{it}' X_{it} \quad \hat{w}here$$

"productivity index weights" are:

$$W'_{it} = \frac{O_{i0}}{OF_{0}} \quad \text{for } i = 1... \text{ n}$$

and obviously,

$$\sum_{i} W_{it}^{i} = 1$$

Then, being a weighted sum of the output productivity indexes, total productivity index of firm is always between these output productivities.

Furthermore, if the base period production of an output is zero the productivity index weight of that output in the following periods will be zero.

4.4 Relative Sensitivity

The above mentioned "productivity weights" point out dominant factors of total productivity of a firm. Relative sensitivities of total productivity of a firm due to percentage changes in input

consumption show the potential factors of productivity improvement. This section covers formulation of relative sensitivities of productivity, price recovery and profitability indexes of inputs and profit of a firm due to percentage changes in quantities and unit prices of all the outputs and inputs.

An illustrative example will be given before the relative sensitivity formulation: Profit of a firm in period "t" (V_t) is defined to be:

$$V_t = \sum_{i} P_{it} Q_{it} - \sum_{i} P_{jt} Q_{jt}$$

where (P_{it}) and (Q_{it}) represent unit price and quantity of product "i" in period "t" and (P_{jt}) and (Q_{jt}) represent unit price and quantity of input "j" in period "t" respectively. Let us analyze percentage change in the profit due to a percent change in the quantity of input "A" in period "t". Relative sensitivity of profit due to percentage changes in input quantity is defined to be:

$$R_{Q_{At}} = \frac{\partial V_{t}/V_{t}}{\partial Q_{At}/Q_{At}} = -\frac{P_{At} Q_{At}}{V_{t}}$$

Relative sensitivity formulas are depicted in Table 4.5

[백자 중중소리의 전기로 1 · 2								
	PRODUCT	IVITY	PRICE RECOVERY		PROFITAB	ILITY	PROFIT	
OUTPUT	ANY INPUT	TOTAL INPUTS	ANY INPUT	TOTAL INPUTS	ANY INPUT	TOTAL INPUTS]
P _{At}			PAt QAt L Pit Qit	FAt QAt Fit Qit	\(\frac{P_{At} \ Q_{At}}{\sum_{it} \ P_{it} \ Q_{it}}\)	P _{At QAt} Σ _{PitQ} it	PAt QAt Vt	
Q _A t	PAO QAt Specific Pio Qit	FAO QAt Figure Pio Qit			Fat Qat Ei Pit Qit	Ei Pit Qit	P _{At} Q _{At}	
INPUT B	INPUT B	TOTAL INPUTS	INPUT B	TOTAL INPUTS	INPUT B	TOTAL INPUTS		1
P _{Bt}	- 1	- P _{BO} Q _{Bt} - F _{jO} Q _{jt}	- 1	-P _{Bt} Q _{Bt} -P _{Bt} Q _{bt}	- 1 - 1	- PBt QBt - Sj Pjt Qjt - PBt QBt - Sj Pjt Qjt	-	

Table 4.5 Relative Sensitivity Formulas

Although changes in quantity or unit price of an output affect performance indexes of all the inputs, price changes in quantity or unit price of an input has no effect on the performance indexes of other inputs. It is obvious from Table 4.5 that

$$\sum_{i} R_{P_{it}} + \sum_{j} R_{P_{jt}} = 1 \text{ and}$$

$$\sum_{i} R_{Q_{it}} + \sum_{j} R_{Q_{jt}} = 1$$

where (R) denotes relative sensitivity of profit.

It should be pointed out that, relative sensitivity of total productivity of a firm due to percentage changes in quantity of input "A" is equal to productivity index weight of the partial productivity of that input. That is

$$\left| - \frac{P_{AO} Q_{At}}{\sum_{j} P_{j_0} Q_{jt}} \right| = \frac{I_{At}}{IF_t} = W'_{At}$$

This is because dominant factors of productivity are obviously the potential factors of short term improvements i.e they do not loose their dominance against incremental changes.

V. PRODUCTIVITY ANALYSIS

Evaluation and analysis of the productivity measures are necessary for the generation of productivity improvement projects. Other performance measures (price recovery and profitability) provided by the productivity measurement model were considered to be out of the domain of this study so analysis effort was focused only on productivity measures. The necessity of model validation before the analysis is quite evident. This is followed by determination of dominant and potential factors of productivity by the ease of the analytical framework described in the preceding chapter.

5.1. Model Validation

Hierarchical productivity measurement model of this study is based on a detailed data base. Accounting records of the company do not cover all the necessary data contradicting the suggestions of prevailing approaches. However, proforma income statements which are prepared by the accounting department at the end of every two months were used as basic references for validation of the measurement model.

That is, model validation was performed via a comparison of related records of the model and the proforma income statements. Table 5.1 covers comparison of the accumulated figures of the model with related records of the proforma income statements in a two monthly basis.

MODEL	INCOME	Jan-Fel	9	Jan-Ap	ril	Jan-d	June
(M)	STATEMENT (IS)	_M	IS	<u> </u>	IS	M	IS
Total outputs	Sales revenue	367	334	791	680	1131	1107
Total inputs	Total costs	273.3	302	597.9	597	859.7	844
Material	Material+BS-ES	163	196′	376	380	525	509
Fixed capital	Depreciations	60	52	120	105	180	166
Energy	Energy	3.3	4	6.9	. 7	9.7	10
Personnel	Labor+ Personne + Social aids	1 47	50	95	105	145	159

Table 5.1 Comparison of Related Records of the Model and the Proforma Income Statements (million TL)

The figures in the above table do not point out any significant discrepancies between the model and the income statements. Values

of the beginning (BS) and ending (ES) stocks of finished and semifinished goods in terms of their raw material equivalents are embedded in the material costs while the depreciations allowed-for the investment overheads are embedded in the depreciations in the proforma income statements. Stock values were not depicted in the proforma income statement of February.

The above analysis was followed by a comparison of the stock figures of the model with that of the income statements. Table 5.2 depicts comparison of the stock values

	Jan 1 st		June 30 th	
Stock type	<u> </u>	IS	M	IS
Finished and semi finished goods	97	142	172	172
Material	<u>/202</u>	206	140	135
Total Stocks	299	348	312	307

Table 5.2 Stock values (Million TL) of the Model and the Proforma Income Statements

The 45 million discrepancy in the starting finished and semi-finished product stocks of 1984 arises from the inconsistency between the production and accounting departments in the classification of scrapped items.

Being indirectly related with the operations, the following items were excluded from the measurement model:

	Jan-Feb	Jan-April	Jan-June
Other production costs	20	49	70
Managerial overheads	. 11	33	43
Financial costs	61	128	197
	.*		
Total	92	210	310

Table 5.3 Items Excluded from the Model (million TL)

The above mentioned expenses could be equally distributed to the related time periods and added to the model (for the sake of completeness). Base period value of the expense should be taken as the "quantity" while current period value consists the "value" of that item. It is obvious that an appropriate deflator should be taken as the "unit value", to maintain the relationship between quantity, unit value and value of the item. These expenses were not added to the model assuming they would have negligable effect on the performance indexes.

5.2. Determination of Dominant Factors

It is possible to point out the dominant factors of productivity by graphical analysis of productivity indexes and evaluation of productivity weights.

5.2.1. Graphical Analysis of Productivity Indexes

Graphical analysis is a common way of identifying trends of the indicators through time. Providing additional insight to the development of organizational performance, productivity graphics are valuable tools of an operations manager. Productivity graphics covering the productivity indexes obtained from the productivity measurement system for the six analysis periods are given in Appendix C. The hierarchical decomposition strategy was also followed during the analysis of the following graphics:

- Input factors productivity indexes (AppendixC.1)
- ii. Material productivity indexes (Appendix C.2)
- iii. Fixed capital productivity indexes (Appendix C.3)
- iv. Personnel productivity indexes (Appendix C.4)
- v. Output productivity indexes (Appendip C.5)

Since, the company did not implement any productivity improvement programs the indexes show the trend in the operational performance other than the degree of success of a productivity improvement project. So. no variations were expected in fixed capital, personnel and energy consumptions during a six months period.

Productivity indexes of fixed capital, energy and personnel inputs follows similar trends. Further analysis shows that fluctuations in the change ratios of these input factors are negligable in accordance with the expectations. Thus, productivity indexes of fixed capital, energy and personnel inputs can be considered as a function of output change ratios.

However, it can intuitively be stated that material productivity is dominant during the determination of total productivity of the firm. But, being a function of fluctuating productivity indexes of the three types, material productivity index does not follow a similar trend to that of the other inputs. Further analysis shows the inconsistency

between change ratios of outputs and material consumption. It is found that profile consumption during truck wheel production varies from 17 kg/wheel (in May 1984) to 39 kg/wheel (in March 1984). However, profile consumption standarts very from 22 kg/wheel to 29 kg/wheel depending on the model of the wheel. The role of nonstandard material consumption in the above mentioned variation is obvious. Unfortunately, bounding the measurement model by the class and type categories of data for decision support purposes can have an accelareting effect on this fluctuation.

Note that, change ratios of type category data were calculated to be simple ratios of type totals (representing sum of associated levels) other then weighted total change ratio of associated levels. By this, characteristical differences within both the output levels and the material levels were assumed to be negligable.

5.2.2. Productivity Weights Table

Productivity weights table given in Appendix B.5 was prepared by using the formulas developed in section 4.2. It was stated that, total productivity of a firm was a weighted sum of the partial productivities of inputs. Productivity index weights of these partial productivities are defined to be the current period input consumption percentages defined in terms of the base period. Furthermore, these weights are found to be the product of base period consumption percentages and current period change percentages. Whereas, the latter is defined to be the ratio of value change of the input to that of total inputs, while all values are expressed in base period terms. This is summarized by the following formula:

$$W_{jt} = \frac{I_{jt}}{IF_{t}} = \frac{I_{j0}}{IF_{0}} \frac{I_{jt}'}{IF_{t}}$$

Productivity index weights were computed by multiplying the base period consumption percentages by the current period change percentages. Current period consumption percentages in current period terms are additionally provided in the table. Note that, productivity index weights of outputs are constant and equal to base period production percentage of outputs. Hierarchical structure of the model is again maintained in this table, productivity index weights of classes add up to one while that of types add up to the related class weight. It can easily be seen from the following table that, truck wheels are the dominant factor in total productivity of outputs (with 51 percent weight) while, material consumption is the dominant factor in total productivity of inputs (with 56 percent weight)

Outputs	- Tractor wheels22%	
	- TTF Disc16%	
	- Truck wheels51%	
	- Light Commercial wheels11%	
Inputs	- Material56%	
	- Sheet Metals	16%
	- Profiles	31%
	- Segman, Flanj, Combring	9%
4	- Fixed Capital25%	
	- Plant and Machinery	13%
	- Tools and factores	11%
	- Others	1%
	- Energy 1%	
	- Personnel 18%	
No.	- General Management	4%
	- Salaried	5%
	- Waged	9%
	Table 5.4 Productivity Weights of June	1984

It is interesting to point out the 31 percent weight of profiles which is over all the other input classes. The dominating role of technological input (fixed capital) with a 25 percent weight on human inputs with 18 percent weight should be noticed.

Graphics of productvitity index weights of input factors and outputs are also included in Appendixes C.1 and C.5 respectively.

5.3. Determination of Potential Factors

It is possible to point out the potential factors of productivity by evaluating the relative sensitivity of total productivity of firm due to percentage changes in input quantities.

5.3.1. Relative Sensitivities Table

Relative sensitivities table given in Appendix B.6 was prepared by using the formulas depicted in Table 4.5. The table covers relative sensitivity figures at the end of June 1984.

Relative sensitivities of performance indexes due to percentage changes in inputs were represented by negative numbers indicating the opposing effects of these changes.

Figures in the table denote the expected percentage change in the performance indexes due to a percent change of any input or output factor.

Hierarchical structure of the model exists in this table also. That is, relative sensitivities of classes add up to one while that of types add up to the related class sensitivity. As explained before, profit is an exception of this rule. However, sum of relative sensitivities of profit due to output and input factors add up to one.

Relative sensitivity vector of total productivity is equal to productivity index weights vector of June 1984 as it was proved in Section 4.4.

VI. CONCLUSION

Organizational systems performance measurement is a critical component in the general management process. Reliable measurement systems constitute a sound basis for continous monitoring and control of organizational performance. It is obvious that, reliability of a performance measurement system depends on effectiveness of the management information system and validity of the performance measurement model. Continous monitoring and control of organizational performance enables the manager to point out bottlenecks of improvement, notice potential factors of improvement and evaluate success of implemented improvement projects. In this context, performance measurement systems can be thought as decision support systems.

Productivity is one of the performance measures of an organizational system. Simplification of complex structure of organizational systems is necessary to construct a measurement model. This is done by defining productivity as a ratio of total tangible outputs to total tangible inputs. That is intangible input and output. factors such as noice, sun light, psychological motivation of workers will not be explicitly stated in the measurement model.

Since classification of inputs and outputs depends on the organizational structure, it is impossible to construct a general purpose productivity measurement model for every organizational system.

Prevailing approaches to productivity related topics are investigated and an iterative productivity improvement procedure is suggested. Briefly, the procedure includes measurement and analysis of productivity, generation of productivity improvement projects and a decision concerning the project to be implemented for productivity improvement.

This thesis covers application of the first step of productivity improvement procedure to an existing company. Construction of the productivity measurement model and the analytical framework for productivity analysis was performed in a systematic manner. It was stated that, profitability is a function of price recovery and productivity. In addition to productivity measures, price recovery and profitability measures of the unit of analysis were also provided by the same measurement model. But analysis was focused only on productivity measures.

Lack of an effective management information system was onee of the main obstacles throughout this study of past data. It caused exclusion of some factors from the analysis and disabled construction of a product-oriented measurement model. Data base of the model was

constructed by the ease of a table handling package. Productivity measurement formulas were adopted to perform the calculations on the data base by the same package.

This enables automatic information flow from the lowest to highest levels of the model. It was interesting to observe the above mentioned self control facilities and the sensitivity of high level results due to changes in low levels of this hierarchical structure.

Main theoretical issues of this study are productivity weights defined on the productivity matrix in order to help in analyzing the dominant factors of productivity and relative sensitivities defined in order to point out the potential factors of productivity improvement. It was found out that, dominant factors do not loose their dominance in short term (as could be expected) and are the potential factors of productivity improvement at the same time.

Estimation possibilities of total productivities of products with the same data of an aggregate measurement model were investigated. Fortunately, it is possible to estimate total productivities of products by an aggregate measurement model in certain conditions. Importance of this fact can easily be understood by comparing data volumes of product-oriented models with that of aggregate models. Further investigation of estimation possibilities of total productivities of products by aggregate models is suggested for the forth comings.

The factors amount of which are not directly related to the operations were not included in the model and the model was bounded by type and class categories of data for simplification purposes.

But, it is possible to extend the analysis to level category data end include the unoperational factors in the model. Covering a similar data, income statements are good references for model validation. It should be obvious at this point that productivity measurement systems make use of the same data in a more illustrative way than the classical managerial control ratios.

Finally, productivity measurement and analysis applications will gradually increase and a sound theory of productivity will be developed. This study should be treated successfull if it contains any useful material for the future.

APPENDICES

APPENDICES

Appendix A DATA SHEETS

- A.1. Sales Sheet
- A.2. Finished Product Stocks Sheet
- A.3. Semi-Finished Product Stock Sheets
 - A.3.1. Semi-finished Product Costing Sheet
 - A.3.2. Semi-finished Product Stocks Sheet
- A.4. Purchasing Sheet
- A.5. Material Stocks Sheet
- A.6. Fixed Capital Sheet
- A.7. Energy Sheet
- A.8. Personnel Sheet
- A.9. Data Refinement Sheet

Appendix B ANALYSIS TABLES

- B.1. Productivity Data Table
- B.2. Change Ratios Table
- B.3. Monetary Changes Table
- B.4. Performance Indexes Table
- B.5. Productivity Weights Table
- B.6. Relative Sensitivities Table

Appendix C PRODUCTIVITY GRAPHICS

- C.1. Input Factor Productivity Indexes
- C.2. Material Productivity Indexes
- C.3. Fixed Capital Productivity Indexes
- C.4. Personnel Productivity Indexes
- C.5. Output Productivity Indexes

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	Turk Traktor	GODEK	188	5308		989	5883		374	5883	2200	65	5735	396	1283	5735	7358	134	6452	865	2396	6452	15459
	KAHTON	ropl ant	Ū	13703	ū	207	1/043	3532	Ū	17053	Ũ	ũ	13330	ũ	372	12229	4794	459	19740	9060	4 02	19902	8000
	Otosan Otoyol Sebimot Chrysler SHC Piyasa	6.5X20 7.0X20/10 8.0x20x 6.5x20 7.0x20x 7.0x20/10 6.5x20 7.0x20x 7.0x20/8 7.0x20/10 7.5x20 8.0x20x	0	13903 15717 11105 13703 10913 15719 13903 10713 15919 15717 14314 16331 11105	0 0 0 0 0 0 0 0	207	17063 17732 12063 17063 11548 17702 17063 11549 17782 17782 17314 13454 12063	0 35332 0 0 0 0 0	Ū	17063 17782 12063 17063 11548 17782 17063 11549 17782 17732 17314 13454 12063	000000000000000000000000000000000000000	Ũ	16880 10145 12511 16330 12209 10146 16860 12207 10146 10146 17330 183493 12511	0 0 0 0 0 0 0 0 0		16880 18146 12511 16980 12209 18146 16880 12209 18146 17330 18693 12511	0 0 0 0 0 0 4+38 0 0 0 0 0	27 Z 384	18688 17717 13583 13583 12928 17917 18688 12728 17919 17719 17719 19155 20526 13583	0 0 0 0 0 505 26 0 7647 881 0 0	,1	18688 19719 13583 13588 12928 17719 18688 12728 19919 17719 19155 20526 13583	0 0 0 0 533 0 13 0 7450 0 0
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•			I	BIRIH	HALIYE	TLER	(22/6/84)					
	HANUL.		iscilitx	616	AHORTISHAN	I+G⊁à Ti	KAUS ZIKKE	BAH.ZEBE	22/6/84 SINAI HAL.	22/6/84 GINAI HAL. Σ	31/12/83 SINAI HAL.	29/2/84 SINAI HAL.	30/4/84 SIMAI MAL.
TRAL	TOR	î în janîî	٠.					•					-
7 J.						v '				•			
3.62X1). TIE	KOHPLF	1041	632	1059	2732	0.7335	2146	4878	100.001	3362	4172	4107
3.0CVI	135	Crisea .	1071	032	1007	117	0.7333 0.1125	/35	1154	23.357	795	7 172 7 37	972
		GOBEK				808	0.2170	1103	1911	39.182	1317	1635	1609
		CHASER FGOSEK			_	2057	0.3550	2146	÷213	33.37%	2704	3603	3547
							5 5.65		,,,		70/5		
2.2X19	TIF	KOHPLE	1008	612	1025	2645 419	0.7105 0.1125	2099 937	4744 1353	100.00% 23.58%	3060 075	4241 1212	3999 1143
		CEHSFR Godek				860	0.2310	864	1724	36.34X	1112	1541	1453
		CFARER FOORER				2118	0.2310 0.5370	2077	1724 4217	33.701	2/20	3/7ū	3355
		A HAMP AAA									2	-	
5.5%16	Ju	KOHPLE	1008	612	1025	2645	0.7105	1840	4485	100.007	2645	3832	3764
	*	Centrick				+17	0.1125	733	i 352	30.142	797	1155	1134
		GOHEK				860	0.2310	608	1469	32.75%	666	1255	1233
		Cenuck+Goben				2113	0.5570	1940	3758	33.23X	233+	3332	3322
5.5X16	IL.	KOHPLE	1008	612	1025	2645	0.7105	1990	4635	100.00%	3060	4081	4081
		CEMBOX				÷17	ū.1125	<i>\$77</i>	1316	23.371	369	1159	1157
		GOLEK				860	0.2310	795	1655	35.71%	1093	1457	1457
		CEHBER +GOBEN	•			2113	0.5370	1770	4108	39.547	2712	3617	3617
5.5X16	. T7bi	KOHPLE	1008	612	1025	2645	0.7105	1938	4583	100.00%	3060	3965	3901
	. 1241	CFHBYA	1000			117	0.1125	320	1305	28.4/1	071	1129	1111
		GOBFK				860	0.2310	754	1614	35.22%	1078	1396	1374
		CEHERRENES	;			2118	0.5390	1738	4056	38.51%	. 27ūš	35 07	3453
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TŘÁ	KTOI	R ARKA JAHTI I											
	′												
11X20	BT.	KOHFLE	1988	1206	2020	5214	1.3993	615	12029	100.00X	10591	11557	11468
TIVED	D1.	C>318>31	.,,,,,		2020	iūūs	0.2700	2003	3307	31.5/1	3354	3550	3631
		GODEK '				503	0.1350	3052	3555	29.55X	3130	3416	3389
		ÄÄ.IUX				52	0.0139	3/3	125	3.537	37∔	408	405
	7	CEM-ER+KULAI	;			2077	0.5573	3763	584 ū	48.55%	5141	5610	5567
		MANAL F	2720	1772	2783	7560	2.0531	11413	17073	100.001	15317	1920+	19142
11738	120%	Konple Cender	. 2720	1//2	. 2700	1256	0.3375	3203	4459	23,38%	3932	4490	4475
		. 608:EV				2410	0.3475	วังิจีขึ	3270	43.46%	7307	8347	ชีวีริบิ
div.		KULAK				179	0.0481	477	656	3.44%	578	661	658
		CONSTR-KULAS				2831	0./306	5533	3366	43.55%	7375	5421	3394
	<u>.</u>						6.0011	7007	9955	188 887	eren	1510	,, ,,,
13X2B	TH	KOHPLE	1267	768	1267	3322	0.8914	3903 3175	7225 4182	100.00% 57.57%	5559 3218	6569 3302	6435 3725
		Centra				1006	0.2700	353	505	7.00%	3218	460	3723 450
		KULAK				152	0.0409 0.5790	353 3703	lõõd	7.002 33.372	+387	5510	5373
		CEHERA+KULA			•	2128	0.3/70	3/03	3001	03.072	7003	2210	33/0
13830	THE	KOHPLE	-, 1640	995	1667	4302	1.1550	5208	9510	100.002	7387	8689	8481
		CEHBER				1006	0.2700	340i	4407	46.341	3423	÷ůZó	3930
·		KIB YK				207	0.0557	1322	1529	16,682	1188	1397	1384

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	7.5%20	KOHILE	2544	1543	2585	6672	1.7926	12483	19155	100.00%	14314	17314	17330
		Censer				1340	0.3500	ši32	7472	37.01%	558 1	å/5 1	5750
	•	COBEK				1353	0.3636	2650	4803	20.90%	2992	3619	3622
	- 1	Æ#800<£####\$				5/30	1.3376	7534	15264	77.597	11407	13797	17910
		Seghan				362	0.0972	2654	3016	15.74%	2254	2726	2728
	: .	Flans				374	0.1058	295	\$87	3.30%	515	853	\$52
	8.0X20	KOHPLE	2544	1543	2585	8672	1.7926	13854	20526	100.001	16331	18454	18693
	,	Censen				1340	0.3300	7328	8 333	42.23I	3373	7773	787÷
		BOBEK				1353	0.3636	264i	3994	19.46%	3178	3591	3638
		Cehrix+60bex				5/30	1.5375	10721	13451	ĜO.15%	13037	14791	14782
ļ. 14		SEGKAN				362	0.0972	2820	3182	15.50%	2532	28/-1	2898
· -		Fi Akû				374	0.1058	313	707	3.443	562	\$35	544
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	5.5X16 5D0	KONPLE	1374	634	1397	3/-05	0.9685	4036	7641	100.00%	4829	5957	6370
		CFNBA	7			752	0.2020	1107	1361	24.35%	1176.	1451	1551
		BOBEK				910	0.2445	944	1854	24.27%	1172	1445	1546
		CEMBER + GOBEN				3002	0.3035	2459	5431	71.471	3451	1207	4553
		KOHDATING				49i	0.1320	1577	2068	27:07%	1307	1612	1724
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	TRAK Kahy	Tõi õn	O P L A H R TOPLAHI TOPLAHI ICARI TOPLAHI	8701 3860 3257 1784	9571 14483	47127	3107	11070 8964 17367 5957	27847	8100 4298 1845 1957	17478	33757 40054 32248 11656	2644	11113 10226 17372 6370	27040	4758	8957 17339	12/840 42615 71/30 13495	3829 3442	7898 17415	110257 30244 33835 13179	3240 4332	13193 9461 19104 7641	30653 02765			
	TRAK	10	R O H JANTI																						•		
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	5.5X16	171	KOHPLE Cenber Godek Cenber (Gober	293 782	975 1112 - 1	0 870	665 1024 1025	4241 1212 1541 3770	2821 1241 1580 0	55i 313 359	4241 1212 1541 5/70	2339 795 0 1353	214 683 3 20	3999 1143 1453 3355	856 781 4 71	813 715 572 451	3999 1143 1453 3555	3252 317 931 1603	25 i 0 25	4744 1356 1724 4217	119 14 0 105	389 234 7 359	4744 1356 1724 4217	-1843 -317 -12 -1514		100.007 20.501 36.347 00.701	
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	CEMBER KULAK CEMBER+KULAK	33 3481 1	3218 389 4883	203 1354 5	2900 240	3802 460 5510	0 1333 1323	159 667 78	300Z 460 3510	503 307 540	231 5500 30	3725 450 5378	850 2476 152	257 1380 1277	5725 450 5373	757 621 6373	424 493 135	7225 4132 505 8061	3062 2062 0 1000	622 12 1 6372 12 1	7225 4182 505 6061	4491 517 3221 752		57.87I 7.60Z 43.87I	
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15X30 Jiv	Komple Cimica Bobek Kulak Cehver+Kulak	483 477 619 317 230	15833 3731 5850 971 7749	7643 1762 3621 273 1782	483 477 619 317 230	18300 4544 6761 1007 8956	8834 2267 4185 321 2060	446 440 579 267 221	18300 +3++ 6761 1007 8956	8162 1777 3915 269 1979	446 440 579 267 221	17497 4345 6465 762 8563	7804 1712 3743 257 1893	469 493 592 267 230	17497 +3+5 6465 762 8563	8196 2142 3827 257 1970	464 473 579 267 230	19782 4712 7309 1038 9682	9171 2422 4232 291 2227	403 445 584 267 290	19782 4912 7309 1038 9682	9553 2185 4268 291 2808		100.002 24.031 36.957 3.501 48.942	
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6.5X20	KONPLE. CEABER GOBEN CEABER+GODEN SEGNAN FLANS	1057 373 1928 523	13903 5320 2969 11117 2144 502	14678 3180 5724 5815 0	1057 573 1928 523	17063 6539 3643 13646 2631 616	18039 3070 7024 7137 0	805 474 1803 207	17063 5537 3643 13545 2631 515	13743 3230 6569 3944 0	1511 1400 1719 278 2182 50	16880 5457 3604 13500 2603 507	25502 9574 6196 4023 5679 30	2461 1347 • 4114 676 2840 2405	3439	41537 3727 14828 7126 7351 1465	1712 1202 3635 175 1925 224	7162	32000 9132 14505 2313 5547 151	2776 2284 2103 905 3249 6719	7162 3990	51849 15350 8392 13227 9361 4531		100.00X 38.32Z 21:35X 79.98Z 15.42Z 3.61Z	
7.6X20	Kohple Cfark Gobek Cfart (Gobek Segran Flans	466 43 1007 300	15717 5558 3231 12727 2305 537	7418 207 3253 3079 0	650 600 350 300	17982 7532 3649 14602 2603 603	11684 8028 1277 4331 0	494 418 312 315	17982 7532 3649 14502 2603 503	8587 3149 1139 4500 0	686 335 589 461 - 37 746	18146 7501 3683 14735 2627 514	12444 2728 2169 8773 97 458	633 165 349 217 2153 146	18146 7301 3683 14735 2627 314	11483 1254 1285 3178 5656 70	881 358 300 407 1074 1564	19918 3343 4042 13174 2884 374	17552 5573 1213 5515 3097 1054	822 1107 608 180 490	19918 8343 4042 16174 2884 574	16365 7252 2458 2911 1413 530		100.00X 41.69Z 20.29X 81.20X 14.49X 3.38Z	
7.5x20	KOHPLE CEHBER GOLEK CEHBER (GODEK SEGHAN (TLANG	1641 760 652 724 2623 1627	14314 5534 2992 11407 2254 513	23482 4243 1950 10540 5911 837	1470 760 652 724 1531 1453	17314 8754 3619 13797 2726 623	25443 5133 2359 12749 4173 1029	393 326 652 439 1678	17314 6754 3619 13777 2726 623	8802 7202 2359 0 1197 1045	195 151 652	17330 6760 3622 13010 2728 623	3382 1021 2361 0 0	582 255 998 326 77 47	17330 \$750 3622 13910 2728 \$23	10080 1724 3615 4502 210 29	103 - 15 - 55 - 330 100	19155 7472 4003 15264 3016 889	1964 0 60 040 995 69	409 307 656 15 890	19155 7472 4003 15264 3016 689	7833 2274 2626 227 2684 0		150.06X 37.01Z 20.70X 77.67Z 15.74X 3.60Z	

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NA	60BEK	898	1172	1052	2112	1445	3053	3789	1445	5477	6715	1546	10379	3926	1546	8600	5888	1854	10917	2889	1854	10913	- 1	24.271	
	Cehber Poodex Kondring	406 2838	3451 1307	1401 3710	3335	1612	0 5378	3832	1612	6179	1355	4353 1724	8189 253	30 <i>7</i> 3117	1553 1724	1373 5375	190 592	5431 2068	1038 1224	338 2448	5+61 2068	2043 1046		71.47X 27.07X	_

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2 C S	720170 107.75 135350	35350	174535 101.73 3	35392	742449 134.113 978	77560 24	283847 114.23	30702	451431 145.15	57447	335208 215.37	72192				
*	327760 108.42	32235	144144 103.45 1	14811	655804 163,74 68	2 61159	256687 104.68	26671	572180 104.27	38806	212069 149.85	31785				
LEVENSSACLAR	267420 103.75	27313	115320 103.04 1	12037	452224 103.59 478	17383 13	156873 104,97	16459	271550 103.84	23209	128872 130.89	16575				
4X462X278 6X1500X4700 6X1500X4550							• .			,						
6X1260X2240 7X1260X2240 6X1260X2460	33510 102.30	34.23	11050 102.35	1132		2507			101.59	2235 3670						
8X1500X2250 7X1500X2730 10X930X7560	41530 103.20 31410 103.21 68680 105.65	4286 3402 7286	95450 105.19	¥7/3	415%0 103,20 4,872%0 103,20 6,10,100,25 110	4292 3437 11288	55050 103.22	5005	68770 103.20 (17300 103.20 1	7097	13860 155.70 74380 130.09	2156 7375				
10X15MQXXC3M 1GX15MQX6fQ6	97 501 90507	9777			NS - 07 201 juggs71	15075	97 191 95198	5713	97 701 DUDSC	2895	78710 1787	2977			•	
7X1GGGX4GGG 9X11GGX74GG 1GX74GX2S3G		.	9300 102.26	751			11540 111.79	1296		è						
RULOSACLAR	20454 164.91	2150	27324 105.18	2874	197550 104,09 20	20565	99789 164.24	16462	100520 105.42 1	10557	85447 178.03	21251				
2.5KI76KA 3.2XI65XI			•		18465 105,86	1955										
SYASUAN 4XIIDXR 4XI3DXX														•		
4X174X6 4X2d3X8											•					
4X2UXR 4X5UXR 4X1UXR 4X1XX	20494 104.91	2150	20074 104.91	3105	60710 104.89 6 64210 101.37 83	6368 6507	51825 101.87	5999	25976 164.89 20730 104.92	2724	12730 173.32	3232				
5.13203 5.5x16038 5.7x16038 (X12038			7250 165.73	785	54192 165.81 5	5734	ָּלָטָיָּסָנָ זִּטָּאָיָסָּיָּ	2212	29380 105.79 24220 105.79	3168 255/	59620 126.55	7570	:			
LANA SAC 43XB	19846 175.99	3572						•								
PROFILLER	369932 244.04	90278							51840 276.76 1	14347	59660 263.23	16903				
	245591 239.57 79359 253.38	59126 20108							51640 276.76	14347	59460 263.23	16503				
7.3420 2850 8.0X20 1161	43762 253.38	11144														
SEBYAN-FLANS-CONDRING	22478 424.62 9544.6	9244.6	50371 406.44	20481	82645 376.45 31	31111	11966 326.32	3631	37461 381.57 1	16251	63457 376.39 2	23504				
GEGNAN FLANS COVERINO	22476 424.82 9544.5 319.38 450.32	9544.5	41637 424.62 8704 319.38 450.32	1770i 2779.8	31725 424.62 · 13356 40360 319.38 · 12890 10360 450.32 4665.3		107 424.32 45.434 11853 315.38 3785.6 450.32	55.434 3785.6	5375 424.62 22 16610 319.38 59 13456 450.32 60	2270.8 5943.7 5037.5	11754 424.32 36428 319.38 1 15275 450.35 8	4991 11634 5878.5				
									•							

(Ay Sonu)

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	DONEH BASI	O C A K	SUBAT	HARI	NISAN	HAYIS	HAZIRAH
HALZEHE	ADET BIRIH TUTAR HAL. (000)/L	AMET FIRIH TUTAR HAL. (000)TL	ADET DIRIH TUTAR HAL. (000)TL	ADET BIRIH TUTAR HAL. (000)TL		ADET BIRIN TUTAR HAL. (000)TL	ADET BIRIH TUTAR HAL. (COO)TL
GENEL TOPLAH	1410706 143.20 202040	1446510 158.64 243753	1174531 173.03 207131	1122812 158.67 173120	785282 185.03 126700	817282 184.83 134709	354311 134.33 140484
SACLAR	806065 89.41 72247	615693 91.13 56111	471712 89.60 42264	590310 93.72 55324	351413 88.58 31127	409061 90.51 37024	474466 94.71 44936
EVHA SACLAR	354350 71.07 32276	217122 90.10 19563	132457 05.45 11318	337737 77.13 52977	147855 72.33 13943	224727 97.92 22008	216366 98.85 21387
4X462XZ275	21979 89.18 1960	21979 89.18 1960	21979 89.18 1960	21979 89.18 1969	21979 89.18 1960	21847 89.17 1948	21648 99.10 2147
5X1300X4700	332 72.27 24	3 32 72.29 24	332 72.27 24	332 72.27 24	332 72.29 24	332 72.29 - 24	•
6X1500X4550	9327 71.66 668	9322 71.66 665	9322 71.66 668	9322 71.66 668			
9Y1 (00Y+99)	17215 57.54 1025 57150 88.03 5031	17215 57.54 1025 47100 88.05 4147	17213 37.54 1025 38100 88.03 3354	17216 59.5+ 1025 35100 88.03 3090	17216 57.54 1025 11100 88.02 977	16593 57.50 773 30100 97.94 2948	13364 59.56 796 29841 95.27 2843
7X1200X2240 0X1200X24G0	3/130 88.03 3031	17070 102.29 1023	4070 102.20 419	25460 102.30 2645	11100 00.02 7//	30100 77.74 2748	27841 13.27 2843
BX1500X2250	29692 93.37 2791	17134 99.10 1698	30 100.00 3	5780 103.18 617	39 109.00 3	10480 103.15 1081	9222 104.97 968
7X1500X2730	2/300 75.09 2515				02 102.00	50170 103.21 5170	12718 104.48 1354
10X930X2580	17320 99.19 1718		•	65580 105.66 6929			
10X1500X2250	27018 70.84 2527	27813 70.84 2527	27010 70.84 2527	27010 90.04 2527	2/818 90.84 2527	•	
10X1200X9000	4270 90.87 388	4270 90.87 388	4270 90.87 388	4270 90.87 388	4270 90.87 388		
11X1100X2260	141551 75.58 13527	54031 97.98 5 220		33230 103.40 8606	87110 103.40 89 3 9	95110 103.40 9034	127575 102.40 13277
9X100GX4000			9300 102.26 951	9300 102.26 95i			
0X1100X2400 10X940X2580		•		33950 105.66 3587			
							•
RUL'O SACLAR	453715 08.10 39771	373725 37.07 32776	319409 05.70 27374	243934 96.63 21132	194919 02.54 18009	194334 91.47 15019	250100 91.24 23549
2.5X178XR	39257 51.25 2012	39257 5i.25 2012	39257 51.25 2012	39257 51.25 2012	39257 51.25 2012	39257 51.25 2012	39257 51.25 2012
3.2X165XX	10314 98.22 1013			3134 105.97 350			
3.9X460XR	21271 62.24 1324	21271 62.24 1324	21271 62.24 1324	21271 62.24 1324	21271 62.24 1324	21271 62.24 1324	21271 62.24 1324
4X119XA	750 47. <i>5</i> 3 37	/50 47.33 <i>37</i>	/50 47.33 37	/50 49.33 37	750 49.33 37	/50 ÷7.33 37	750 47.33 37
4X130XR	3140 50.00 157	3140 50.00 157	3140 50.00 157	3140 50.00 157	3140 50.00 157	3140 62.42 196	3140 62.42 196
4X174XA	2/332 /7.27 2112		2/332 77.27 2112	27332 77.27 2112	2/332 //.27 2112	27332 /7.27 2112	2/332 /7.56 2120
4X2G5XR	20230 97.68 1976		20230 97.65 1976	20230 97.68 1976	20230 97.68 1976	20230 97.68 1976	20230 97.92 1981
4X207XR	53440 71.23 4076	26970 91.22 2455	10170 91.20 1659	18298 91.25 1497	14402 71.24 1314	14402 91.24 1314	1552 92.78 144
4X36UXK	43676 87.58 3825		43676 87.58 3825	60710 104.89 6368	22840 104.90 2396	11690 104.80 1226 9050 104.86 949	11690 102.22 1195 35020 110.77 3777
4X410XX	138072 95.22 13147	99954 95.92 9500	47338 74.67 4672	7250 i0i.38 735 6912 lil.11 769	7335 104.72 1035 6912 111.11 768	9050 104.85 949 6912 111.11 768	35020 110.77 3777 6912 111.11 768
4X462XR	6912 95.49 660		6912 111.11 765 7406 77.70 717	7406 77.70 719	7405 97.70 919	9405 77.70 719	7405 97.70 919
3X320XX	7403 77.70 919	7405 97.70 919 62804 94.68 5946	62804 94.68 5946	18168 103.64 1883	7100 77.70 717	7100 77.70, 717	59820 108.43 6486
5.5X180Xk	62804 94.68 5946	62804 94.68 5946	02004 74.00 3740	10100 103.04 1003	15020 105.99 1572	15400 105.93 1/38	15400 114.21 1973
J.7X160XR 4X210XR	17103 115.01 1967	17103 115.01 1967	17103 115.01 1967	7078 99.46 704	4494 99.47 447	4494 99.47 447	4320 115.05 497
LARA SAC 43X0	•	19548 179.99 3572	19948 179.99 3572	8637 130.00 1175	8839 100.00 1195		•
PROFILLER	494921 214.51 106166	739723 223.99 165693	646201 222.52 143795	439822 209.92 92329	341862 209.65 71671	349350 219.75 76770	286202 210.57 60265
	12112 573 47 7/81	100000 510 97 /2/97	117205 237.33 28854	43521 239.31 10415	43521 239.31 10415	43521 237.31 10415	133 233.00 31
6.5X20 1157	15165 239.77 3621		205549 240.37 49407	67854 211.93 14380	10021 207101 10710	51840 276.76 14347	33496 254.39 8521
7.0020 1160	179564 238.78 42876		56616 170.53 10/70	58818 190.58 10790	55616 170.53 10770	53516 170.50 10770	55515 170.55 10790
7.5%20 2650	55516 170.50 10770 243576 200.67 48879	56616 170.50 10770 207558 208.73 60023	271831 208.75 56744	271831 208.75 56744	241725 208.77 50466	197373 208.83 41218	195957 208.84 40923
6.0X20 1161 -					•		
SECHAN -FT.ANS -CONBRING	107720 218.73 23627	91194 242.88 22149	73330 301.20 23072	72480 327.44 30467	71787 334.01 24102	50371 355.27 20715	73743 3/5.59 35203
SEGHAN	11804 253.81 2996		24376 411.52 10031	24493 418.95 10261	21524 418.97 9018	15367 420.10 6456	27121 422.06 11447
FLAKS	40066 167.08 0127	31176 157.08 52/5	9389 201.37 1391	14704 297.24 4371	9790 307.12 2897	4781 315.45 1571	14/50 313.91 4708
CONERING	48050 260.23 12504	48050 260.23 12504	42923 260.23 11170	53283 297.19 15835	41683 297.19 12388	38523 334.56 12888	52064 367.43 19130

1704 YILI ENERJI KULLANIK BILGILERI

	OCAK	SUBAT	HART	HISAN	HAYIS	HAZIRAN
EXERJI	KWH BIRIN TUTA FIYAT (000)		KUH BIRIH TUTAR FIYAT (000)TL	KWH BIRIH TUTAR FIYAT (DOD)TL	KWH BIRIH TUTAR FIYAT (DOD)TL	KWH DIRIH TUTAR FIYAT (000)TL
ELEKYRIK	119260 13.010 155	2 124800 13.343 1665	137760 13.510 1861	122640 13.510 1657	105360 14.999 1580	60960 14.999 914

	BROG	n B	ASI	0 C	ΑK	•	ร บ	BAT		ÄÄ	î R		H I	SAN		h A	ΥIS		II À Z I	RAN	
SADIT DEGER	HIKTAR (000 TL)		TUTAR (000)TL	HIKTAR (GOO TL)		TUTAR (000)TL	HIKTAR (000 TL)		TUTAR (000)TL	MIKTAR (000 FL)		TUTAR (000)TL	HIKTAR (000 TL)		TUTAR (000)TL	HIKTAR (000 TL)		TUTAR (000)TL			TUTAR (000)TL
						,															
GENEL TOPLAN	2611763	1.157	30158	2320757	1.15%	30158	2634570	1.14%	30158	2340374	1.14%	30156	2547831	i.i÷X	30158	2352730	1.14%	30156	2654073	1.14%	30153
DINA VE ARAZI	234887	0.182	435	234887	0.18%	435	234887	0.16%	435	234887	0.18%	435	234887	0.18%	435	234887	0.187	435	234887	0.18%	435
HAKTHA (ESISIJR	2064002	0.777	15772	2072002	0.77%	15992	20/7495	Ū.77%	15972	2031015	ũ.7/%	15992	2031666	0.77%	15772	2032025	0.77%	15772	2035516	ü.77%	15972
KAI IP HODEL VE APARAT	267330	4.927	13252	269330	4.92%	13252	274020	4.84%	13252	274208	4.83%	13252	251608	4.71%	13252	281608	4.71%	13252	281420	4.71%	13252
KARA NAKIL VASITALARI	13351	1.01%	135	i 5 , 5 i	1.01%	135	13351	1.017	i 35	13351	1.01%	135	13351	i.ūiΣ	135	13351	1.01%	135	13351	1.01%	135
Dehirbas Kefrusat	30393	1.122	342	31185	1.10%	342	34847	0.98%	342	37213	0.92%	342	38319	0.89%	342	40859	0.84%	342	38899	0.88%	342

## PERSONIL **HIKTAR*** DIR.** TUTAR*** NAL.** (000)*** NAL.**			0 C	AK		5 U	BAT	Q., ()	្ទ, កុ	ART		H I	SAN		h A	YIS		HAZ	IRAI	į
F.A. B.R. H.K. A. (Adama/Spart) 473 155419 64693 42010 276 12713 46371 276 13705 4771 1275 13705 1370 1270 13705 1370 1270 13705 1370 1270 13705 1370 1270 13705 1370 1370 13705 1370 13705 1370 13705 1370 13705		PERSONLL	HIKTAR			KIKTAR						ангиін	,							
F.A. B.R. H.K. A. (Adama/Spart) 473 155419 64693 42010 276 12713 46371 276 13705 4771 1275 13705 1370 1270 13705 1370 1270 13705 1370 1270 13705 1370 1270 13705 1370 1370 13705 1370 13705 1370 13705 1370 13705		CATACT MUNICIPIE (IN A A a m A A A A	15	202214	2718	10	554 7 14	1700	15	วาจางจั	4750	52	217601	2973	21	פהפניבי	/a15	5 ;	364805	5 270
NORMAN CALISMA TOPLAMI 44/964 273 12260 44001 276 12713 40271 276 13420 37650 307 12262 41301 292 12074 41093 350 13548																	-			
Rese Pres	γ.																			
Torna hatkisp 4640.5 255 1183 4660.5 264 1232 4572.5 264 1213 4564.2 273 370 270 270 270 270 270 270 270 270 270 2		NORHAL CALISHA TOPLAMI	40496.8	277	11254	38062.4	287	10919	40513.9	289	11672	36610.3	314	11489	40266.6	293	11808	37386.1	337	12615
Tripktor 298.5. 252 746 2771.5 261 727 2561.7 267 2681.8 2771.5 261 277 2681.8 2771.5 261 277 2681.8 2771.5 261 277 2681.8 2771.5 261 277 2681.8 2771.5 261 277 2681.8 2771.5 261 277 2781.8 2771.5 2781.8 2781.		Kesse Pres	1516.6	254	1283	4274.7	274	1265	4498.2	294	1323	÷152.7	312	1295	4789.7	291	1394	4475.7	335	1500
Property Property					1183	466Ū.5	264	1232	4592.5	264	1213	4364.2	30 i	1314	4734.4	281	1330	4568.Ū	324	1478
Rayon 4058.5 295 1197 3027.2 306 1171 3737.5 308 1151 3737.5 317 1132 3731.5 275 1162 3502.5 340 1172			2963.5	252		2773.5														
Kajnak 6461,9 766 1718 6117,0 276 1698 6789,0 275 1813 6113,2 307 1898 5543,5 286 1599 5186,5 332 1728 1809.2 1739 1979.0 1977 385 1683,0 204 343 1497,0 204 345 1497,0 204 346 1479,2 273 434 1655,5 274 453 1687,5 315 532 1488 1809.2 1809	3																			
Poya																•				
Hontaj 1957.0 197 385 1483.0 204 343 1497.0 204 346 1479.2 293 434 1455.5 274 453 1487.5 315 532 Kalite Kontrol 7/0.7 255 195 718.2 262 187 734.7 261 172 370.2 276 176 1002.5 276 277 8497.7 318 270 Forklift Asbar 1987.9 290 577 1815.7 301 546 1829.4 300 550 1488.2 324 482 1829.2 309 553 1634.4 348 559 Yardinci Isletne 2048.5 298 416 1933.0 307 413 1754.4 300 550 1488.2 324 482 1829.2 307 553 1634.4 348 559 Yardinci Isletne 2048.5 298 416 1933.0 307 413 1754.4 307 403 1573.5 338 473 2059.0 315 450 2007.5 833 730 Kaliphane 2003.8 317 636 1878.2 329 418 2557.7 329 840 2187.0 348 761 2614.7 325 849 2370.7 374 887 1864.																				
Kalite Kontrol 770.7 253 175 718.2 282 187 734.7 281 172 870.2 276 178 1002.5 276 277 847.7 318 270 Forkitit Ambar 1987.9 290 577 1815.7 301 346 1829.4 300 550 1488.2 324 482 1829.2 302 553 163.4.4 346 569 Tardiaci Isletame 2083.5 298 816 1793.0 309 813 1754.4 307 803 1875.5 338 873.2 205 315 550 2007.5 353 553 750 Kaliphane 2003.8 317 636 1876.2 329 618 2557.7 329 840 2107.0 348 761 2614.7 325 849 2370.7 374 887 Yeack 750.2 314 273 833.0 325 289 783.2 325 315 877.5 333 273 1001.7 311 311 342.7 558 302 1047.1 312 1047.5 287 363 1230.5 298 367 1389.7 298 414 1030.5 312 321 1159.2 291 337 1275.2 335 427 Koruma 1375.0 314 433 1177.5 325 353 1410.0 325 450 1147.3 333 382 1332.0 311 411 722.5 358 330 1056 7938.9 226 1794 7777.5 225 1748 3020.0 256 773 1114.5 257 286 3706.5 252 933 1056 7938.9 226 1794 7777.5 225 1748 3020.0 256 773 1114.5 257 286 3706.5 252 933 1056 7938.9 226 1794 7777.5 225 1748 3020.0 256 773 1114.5 257 286 3706.5 252 933 1056 7938.9 226 1794 7777.5 225 1748 3020.0 256 773 1114.5 257 286 3706.5 252 933 1056 7938.9 226 1794 7777.5 225 1748 3020.0 256 773 1114.5 257 286 3706.5 252 933 1056 7938.9 226 1794 7777.5 225 1748 3020.0 256 773 1114.5 257 286 3706.5 252 933 1056 7938.9 226 1794 7777.5 225 1748 3020.0 256 773 1114.5 257 286 3706.5 252 933 1056 7938.9 226 1794 7777.5 225 1748 3020.0 256 773 1114.5 257 286 3706.5 252 933 1056 1795 355.5 203 155 250 773 1114.5 257 286 3706.5 252 933 1056 1795 355.5 203 155 205 175 355.5 203 153 127.0 237 30 55.0 238 13 331.0 237 91 1056 1056 1056 1056 1056 1056 1056 105																				
Facilit Ashar 1987.9 290 577 1915.7 301 346 1829.4 300 550 1488.2 324 482 1829.2 302 555 1634.4 348 549 Tradiact Isteine 2053.5 258 318 343.0 307 313 330 317 341 341 341 341 341 342																				
Tardinci Isletane 2088.5	Ė,												324					1634.4		569
Yeark 750.2 314 293 938.0 325 289 788.2 325 315 877.5 335 293 1001.7 311 311 842.7 358 302 1091.7 1264.5 287 363 1230.5 298 367 1389.7 298 414 1030.5 312 321 1159.2 291 337 1275.2 335 427 427 428.6 429 42			Zűáá.5	298	šiš	1783.0		613	1754.4	307	ċ 03	1673.5	338	5/3	2039.Ū	315	งริ บิ	2007.5	363	/30
Torigo 1244.5 287 363 1230.5 278 367 1389.7 278 414 1030.5 312 321 1159.2 291 337 1275.2 335 427 427 4281.5 428 509.4 4481.5 509.4 507.0 240 122 23 244.0 240 177.5 245 1377.5 248 248 2	•	Kaliphane		317	636	1878.2	329	618	2557.7	329	840	2187.0	348	761	2614.7	325	849		374	887
FAZLA CALISMA TOPLAMI 4487.5 235 1056 7938.9 226 1794 7777.5 225 1740 3020.0 256 773 1114.5 257 286 3706.5 252 933 Kesse Pres		i ewek		314	293	មិនិធិ.បិ	325	1 299	783.2	325	315	377.5		293						
FAZLA CALISKA TOPLAMI 4487.5 235 1056 7938.9 226 1794 7777.5 225 1748 3020.0 256 773 1114.5 257 286 3706.5 252 933 Kesse Pres		Idari																		
Kesme Pres 524.0 239 147 935.0 231 223 597.0 230 150 270.0 248 57 50.0 247 15 570.5 250 73 Torna Hatkap 196.5 215 42 560.5 208 121 614.0 206 127 98.0 240 23 26.5 238 6 136.5 241 33 Iraktor 4/3.0 212 100 367.5 205 173 555.5 203 153 127.0 237 30 55.0 238 6 136.5 241 33 Fegman Flans 105.5 257 27 152.0 249 38 224.0 247 55 39.0 247 10 20.0 246 5 32.5 249 8 Kanyon 240.5 248 52 744.0 240 177 701.5 239 167 243.0 252 52 35.5 <		Koruna	1375.0	314	433	1177.5	325	383	1410.0	~325	+23	1147.5	333	332	1332.0	311	+11	722.5	358	330
Kesme Pres 524.0 239 147 935.0 231 223 597.0 230 150 270.0 248 57 50.0 247 15 570.5 250 73 Torna Hatkap 196.5 215 42 560.5 208 121 614.0 206 127 98.0 240 23 26.5 238 6 136.5 241 33 Iraktor 4/3.0 212 100 367.5 205 173 555.5 203 153 127.0 237 30 55.0 238 6 136.5 241 33 Fegman Flans 105.5 257 27 152.0 249 38 224.0 247 55 39.0 247 10 20.0 246 5 32.5 249 8 Kanyon 240.5 248 52 744.0 240 177 701.5 239 167 243.0 252 52 35.5 <																				
Kesme Pres 524.0 239 147 935.0 231 223 597.0 230 150 270.0 248 57 50.0 247 15 570.5 250 73 Torna Hatkap 196.5 215 42 560.5 208 121 614.0 206 127 98.0 240 23 26.5 238 6 136.5 241 33 Iraktor 4/3.0 212 100 367.5 205 173 555.5 203 153 127.0 237 30 55.0 238 6 136.5 241 33 Fegman Flans 105.5 257 27 152.0 249 38 224.0 247 55 39.0 247 10 20.0 246 5 32.5 249 8 Kanyon 240.5 248 52 744.0 240 177 701.5 239 167 243.0 252 52 35.5 <																				
Torna Hatkap 196.5 215 42 580.5 208 121 614.0 204 127 98.0 240 23 26.5 238 6 136.5 241 33 iraktor 473.0 212 100 367.5 205 173 635.5 203 143 127.0 237 30 56.0 236 13 381.0 237 91 5egman Flans 105.5 257 27 152.0 249 38 224.0 247 55 39.0 247 10 20.0 246 5 32.5 249 8 Kanyon 248.5 248 52 744.0 240 177 701.5 237 167 243.0 252 42 36.5 238 6 136.5 241 33 131.0 237 91 5egman Flans 105.5 257 27 152.0 249 38 224.0 247 55 39.0 247 10 20.0 246 5 32.5 249 8 Kanyon Kaynak 515.5 724 115 1087.5 217 236 1177.5 215 253 135.0 246 33 12.0 244 3 732.0 248 181 50ya 507.0 240 122 335.0 232 174 1086.5 230 250 352.0 247 33 25.0 247 6 734.5 250 184 Hontaj Ratite Kontrol 107.0 212 23 224.0 206 46 203.0 204 41 97.0 235 108 198.0 258 51 170.8 256 44 210.5 260 55 Yardiaci Isletue 303.5 257 126 501.5 259 130 513.5 257 132 458.0 277 127 129.5 275 36 157.0 279 44 Yeeek 259.0 264 68 421.5 256 103 374.5 254 100 250.0 265 66 285.0 285 77 129.5 275 36 1570 277 127 129.5 275 36 1570 279 44 Yeeek		FAZLA CALISKA TOPLAMI	4487.5	235	1056	7938.9	226	1794	7777.5	225	174 8	3020.0	256	773	1114.5	257	286	3706.5	252	933
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1/1/1984 - 22/8/1984 | GIRDI/CIKTI FAKTORLERT

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HAHUL STOKLARI																		*****			
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GENEL TOPLAM SACLAR PROFILLER SECHAN FLAKS-CONTRIKG	1410906 803065 494921 107920	37 215	202040 72247 106166 23527	1446610 615693 739723 91194	91 224	243953 56111 165693 22149	1194581 471712 646201 75858	70	209151 47264 143795 23072	1122612 590310 . 439822 72400	159 94 210 327		765262 351413 341862 71787		126900 31127 71671 24102	817282 407031 347350 58871		134709 37024 76770 20715	854611 474486 286202 73743	95 211	140484 44936 60265 35283

1/1/1964 - 22/6/1964 GIRDI/CIKTI FAKTORLERI

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	TUTAR (000) TL	193250 47355 17637 73145 55110	99560 63449 51111	30156 435 15892 15252 1355 135	186:	4358 8775 13420
1 est	BIKIH HAL.	11541 7304 8650 15747 13802	134 104 373	1.142 0.132 0.772 6.842 1.012 0.930	77	229368 155071 278
æ:E	HINTAR	16745 8083 2038 4845 3993	742449 557854 52545	2634590 234687 2077485 274020 13351 34847	137760	19 2 42 1 48291
	BIRIK TUTAR SAL. (UUU)TL	185175 33453 25345 122545 3852	35392 14911 26431	30156 435 15992 13252 1355 135 342	1665	4300 7377 12713
ا— عد بعد	BIRIH NAL. (13069 5754 8550 20050 11863	182 103 405 405	1.15% 0.10% 0.77% 4.72% 1.01% 1.10%	13	226316 176119 276
:D	HIKTAR	14169 4304 2930 5112 323	194535 144144 50371	2620759 234037 2072002 267330 13351 31167	124800	19 2 42 1 46001
	IRIH TUTAK HAL. (GOO)TL	12437 191608 7817 51634 8650 26832 11725 75457 13691 19675	135358 35535 90278 7545	30156 435 15892 13252 135 342	1552	4319 3303 12260
.v.	BIRIH HHL. (12437 7317 8650 21725 13691	188 198 244 425	1.152 0.182 0.772 4.723 1.012 1.123	13	19 227516 43 155417 984 273
i)	HIKTAR	15406 5304 3102 4253 1437	720170 327750 329932 72473	2611963 234687 2064602 267330 13351 30373	119260	\$
	BIRDI/CINTI	SATISLAN BERELTOPLAN IRAKIOR IGHLAN Turk Traktor GODEK KARYON TOPLANI RAFIF TICANI TOPLANI	GENEL TOPLAH Sachaling TLER SERAH-TAMS-COMBING SABIT DEGENER	G E H E L T O P L A H SINA VE ARAZI HAKINA TESISLER KALIF NOVEL VE APAKAT KAKA HAKIL VASITALARI OENIKOHO NEFRUSAT	ENERJI Elfninik Personel	GENEL NUDUNIUN (Adam/Ay) FABRIK (Adam/Ay) FABRIK (Adam/Saat)

1/1/1984 - 30/6/1984 GIRPI/CINTIFANTOALER (

:r: 	O C A NINIAR DI	K Kiri	S TUTAK KINTAR (000)TL	m m	B A T BIRIN TUT HAL. (DOI	H TUTAK KINTAK (DOU)TL	·Œ	- 1 70.00 1861.	N 1014k Hintek (600)tl	N 1 S A N N 2 BIRTH HALL	й й гётні т. (боё)	HINTAR	A Y I S SIRIN RAL. (「UTHR 1 (660)TL	H A Z I	KAN BIKIH KAL. (K A H (22/6) IKIH TUTAK HI HAL. (000)TL	K A Z'I NINTAR B	R A H IRIH MAL,	1 (30/6) TUTAR (000)TL
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APPENDIX

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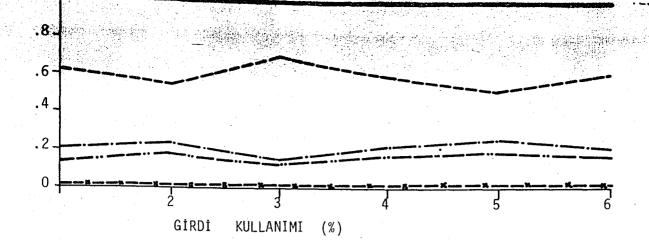
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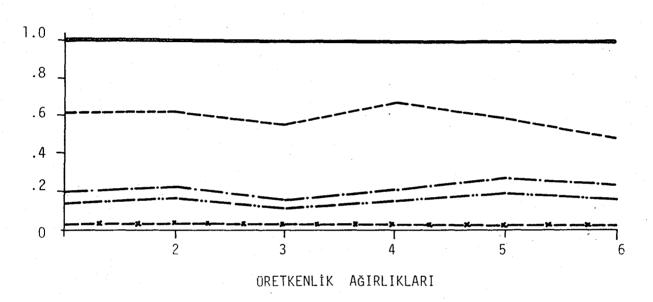
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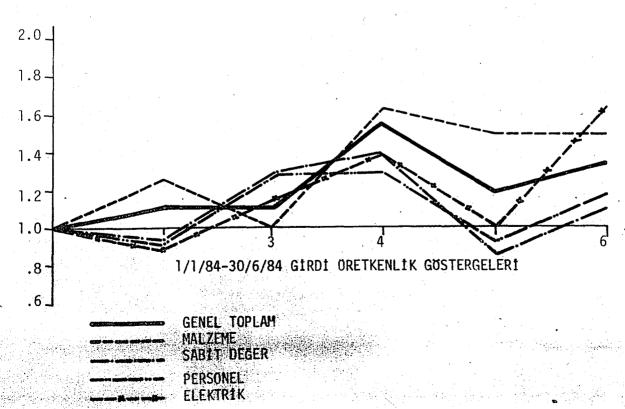
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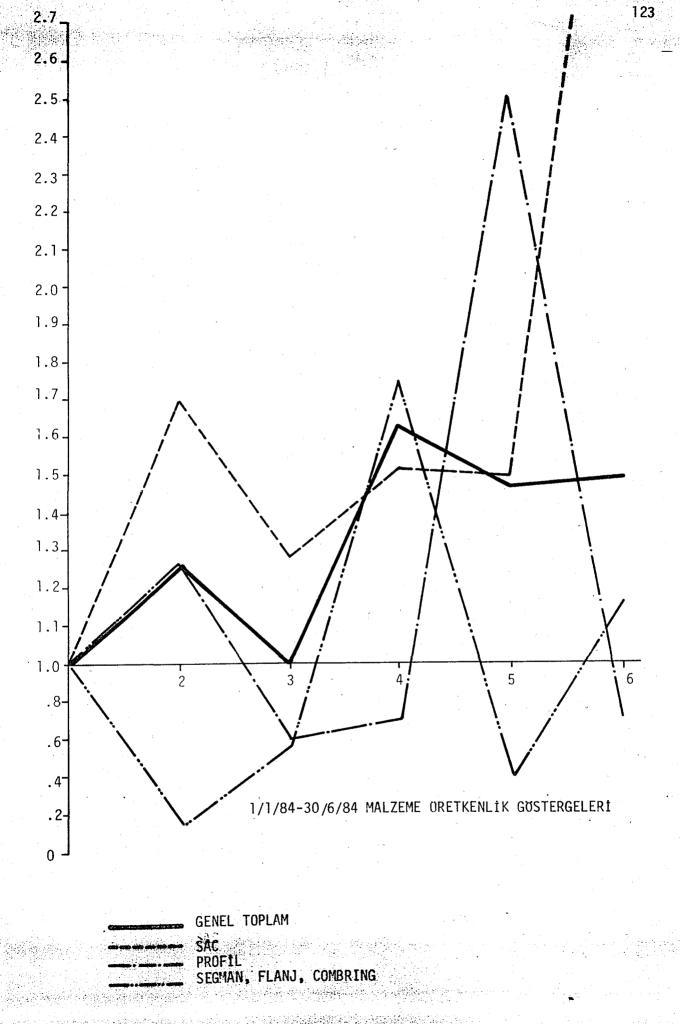
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APPENDIX C PRODUCTIVITY GRAPHICS

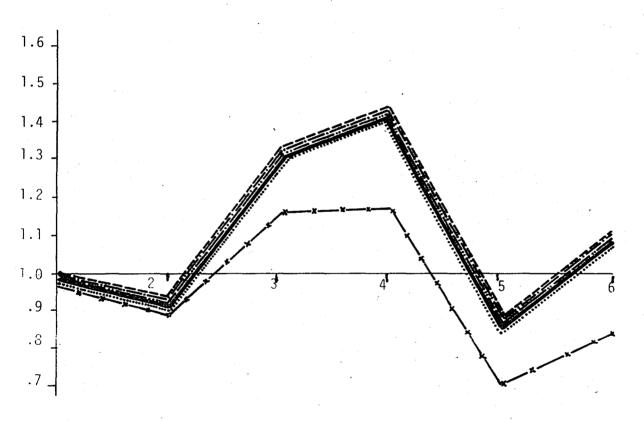






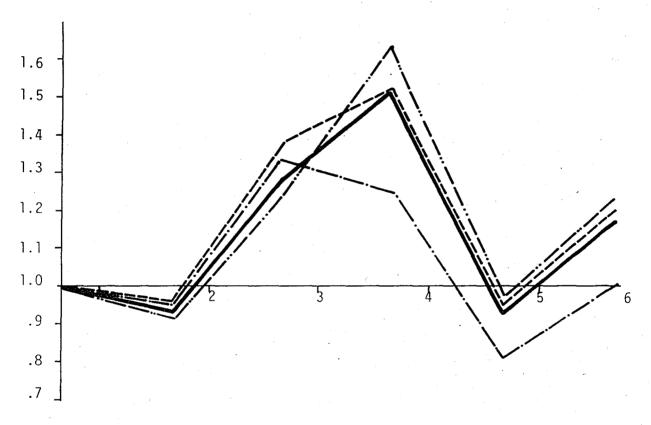


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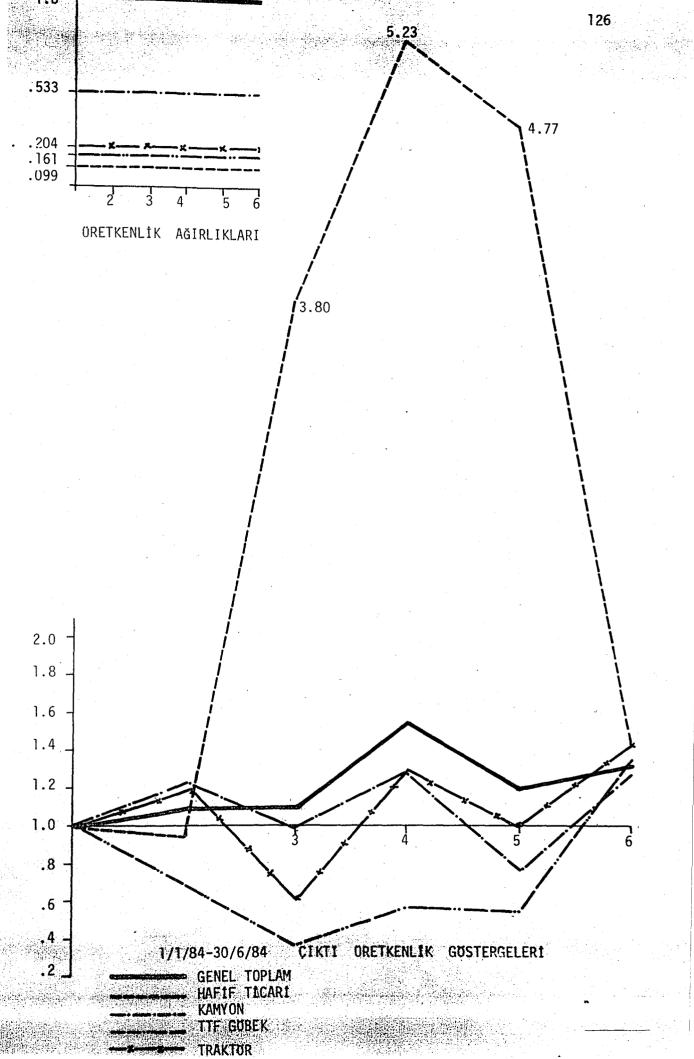
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1/1/84-30/6/84 PERSONEL ÜRETKENLİK GÖSTERGELERİ

GENEL TOPLAM
FABRIKA AYLIKLI
GENEL MODORLOK
FABRIKA SAAT OCRETLI



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